ZENDURE
SuperCharged

ZenPro App & Web Introduction

2025/01/05

We envision being a Clean EnergyTech platform that sustains communities and families.

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Different roles and permissions

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User and sub-organization management

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05/ Web Features

System statistics and details & active and historical alerts

01 Basic Information

Different roles and permissions

01 Basic Information

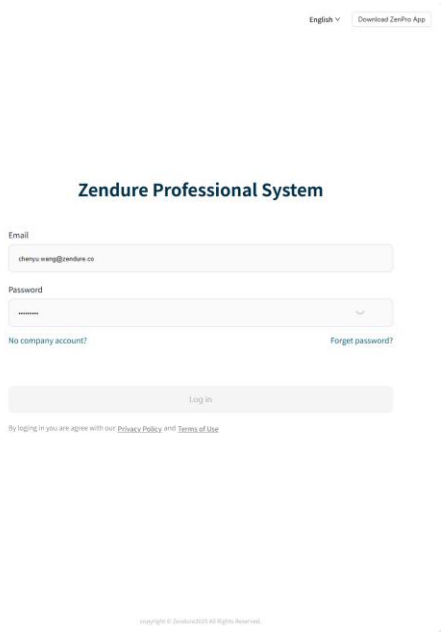
Different roles and permissions

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ZenPro Web

https://zenpro-eu.zendure.com/





ZenPro App

ZenPro
Zendure

IOS from App Store

Android from Google Play

01 Basic Information

Different roles and permissions

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1. Types of Organization

Zendure	Web + APP
Installer	Web + APP
Distributor	Web + APP
Organization Client	Web

01 Basic Information

Different roles and permissions

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2. Web Permission

Features		Zendure	Distributor	Installer	Organization Client
Overview		Y	Y	Y	Y
Alert		Y	Y	Y	Y
Authority	Account Management	Y	Y	Y	Y
	Sub-Organization	Y	Y	Y	N
	Role Management	Y	N	N	N
	Organization Classification	Y	N	N	N
	Client Management	Y	N	N	N

* Permissions can be adjusted according to new features or new requirements in the future.

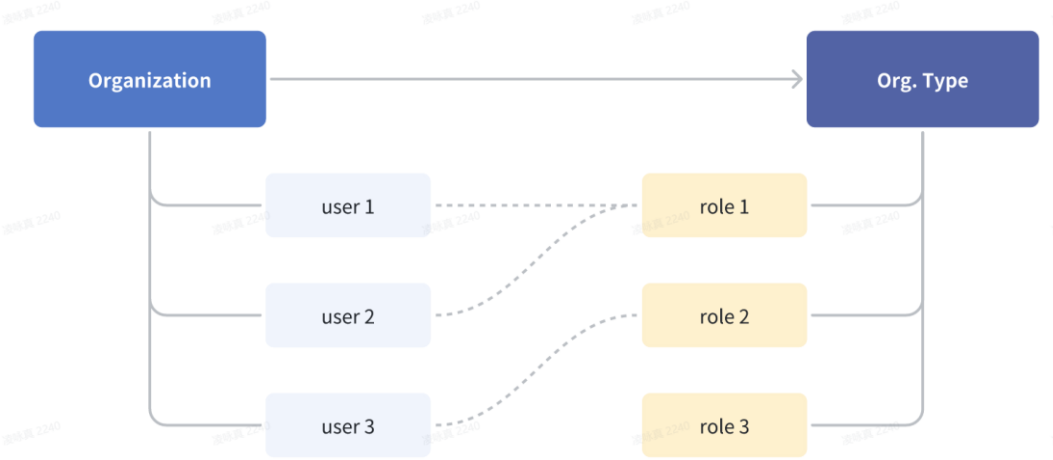
01 Basic Information

Different roles and permissions

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3. Roles

Role name	Organization Type	Authority Type	Status
Client Admin	Organizational Client	Web	Enable
Installer Admin	Installer	Web+App	Enable
Zendure Admin	Zendure	Web+App	Enable
Distributor Admin	Distributor	Web	Enable



- **Admin roles have all permissions of the organization type.**
- **Additional roles can be created for different organization types by Zendure.**
- **Role permissions must not exceed the permissions of the organization.**

02 How to Access

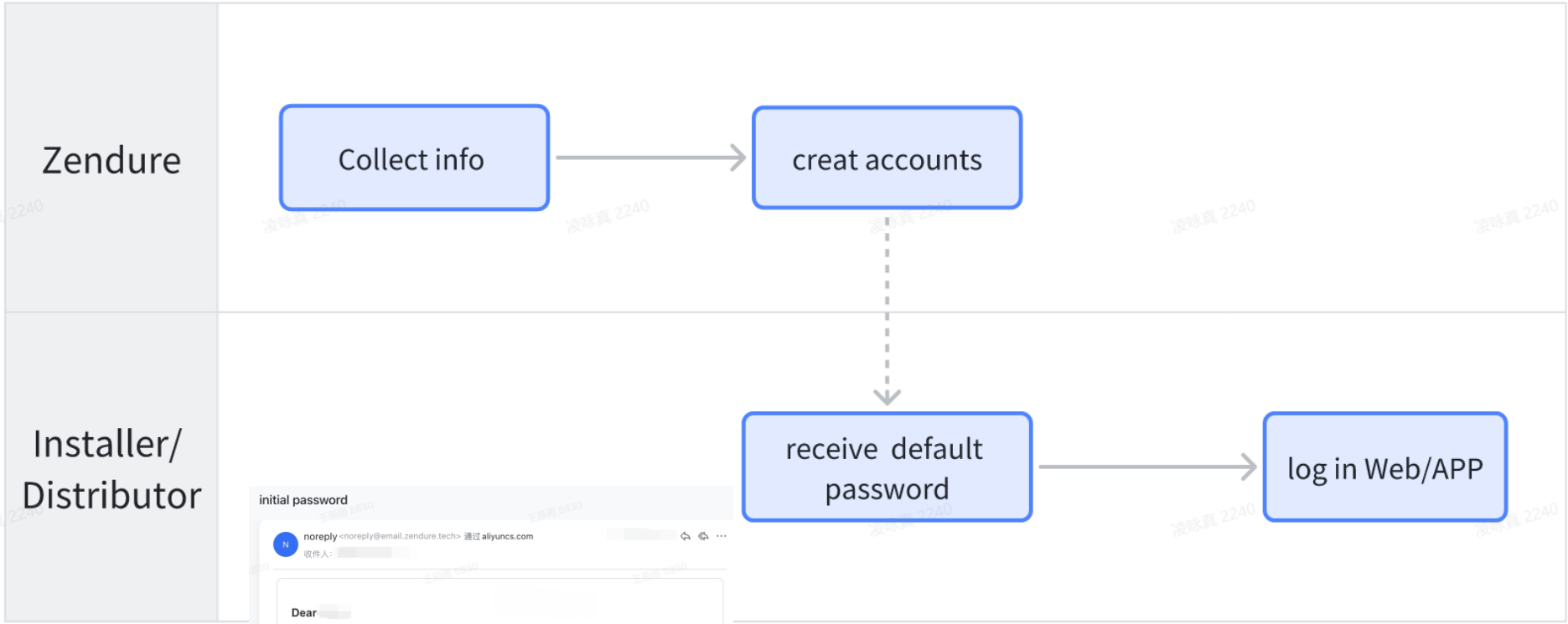
Installers / distributor admin and organization clients

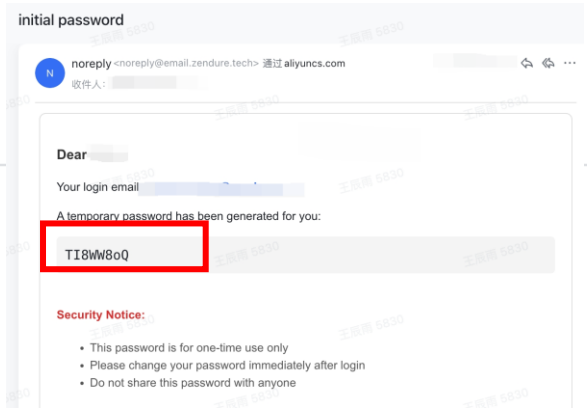
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02 How to Access

Installers / distributor admin and organization clients

1. Installer & Distributor Admin Accounts: created by Zendure



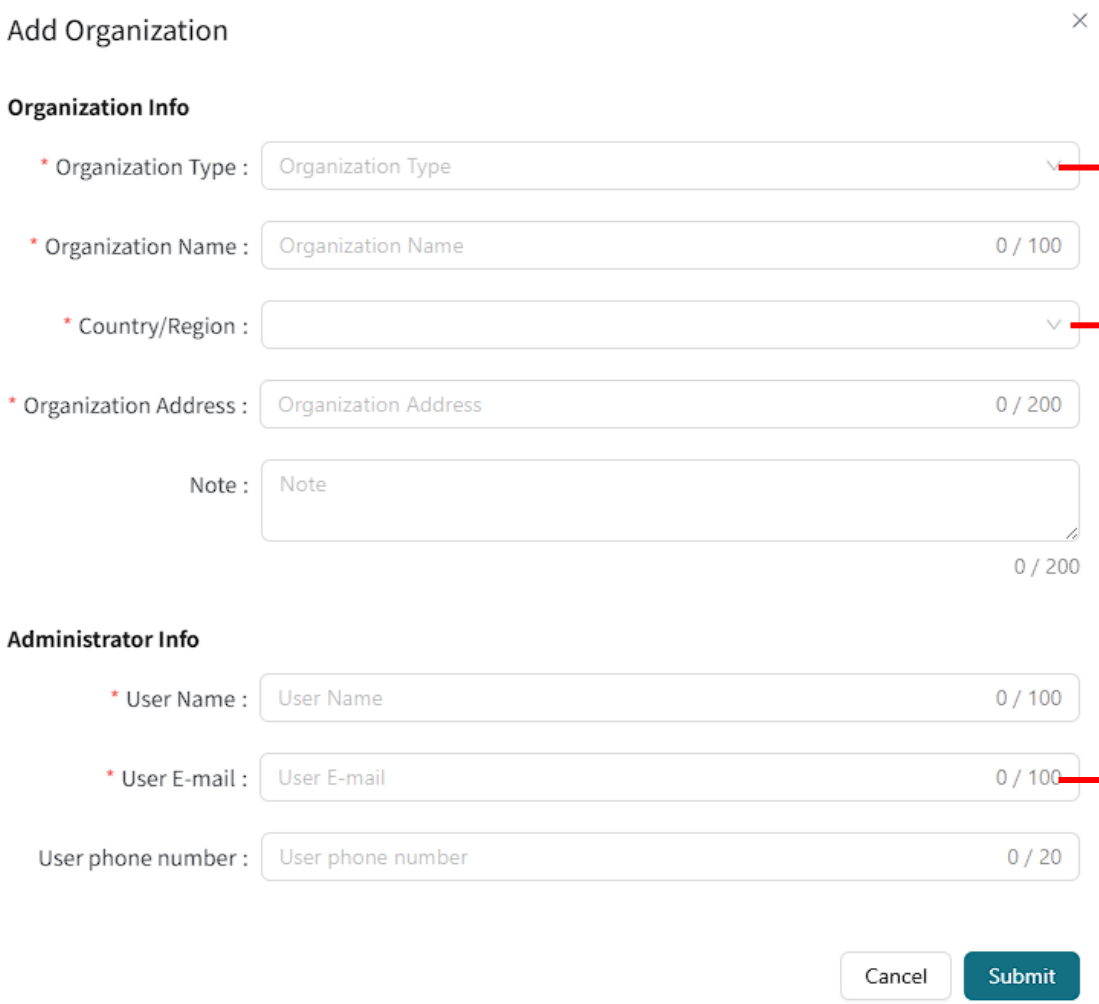


The email shows a default password for the account.

02 How to Access

Installers / distributor admin and organization clients

1. Installer & Distributor Admin Accounts: created by Zendure



Confirm it's a distributor or an installer

Germany, France, the Netherlands, Sweden, Australia

The email address is the login account for the administrator.
To receive the default password, it must be genuine.

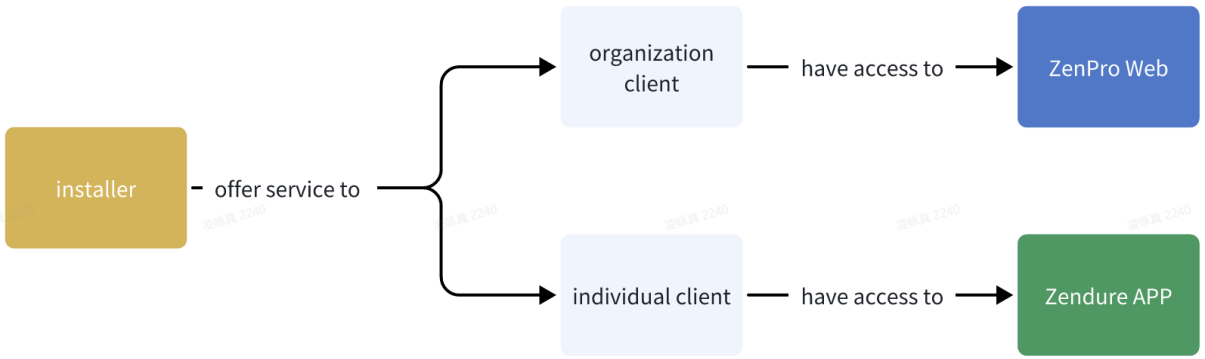
02 How to Access

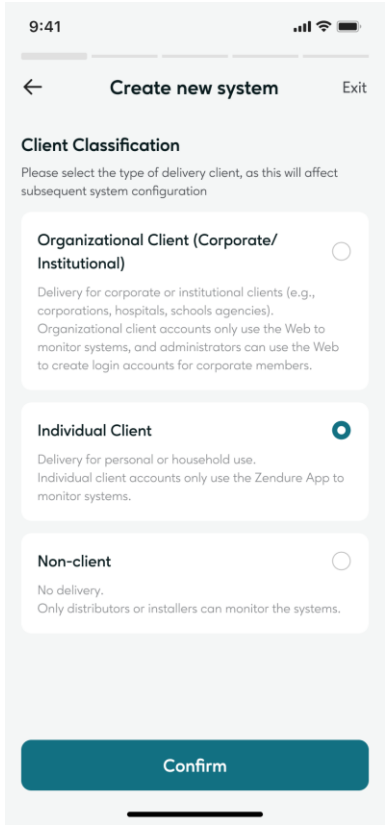
Installers / distributor admin and organization clients

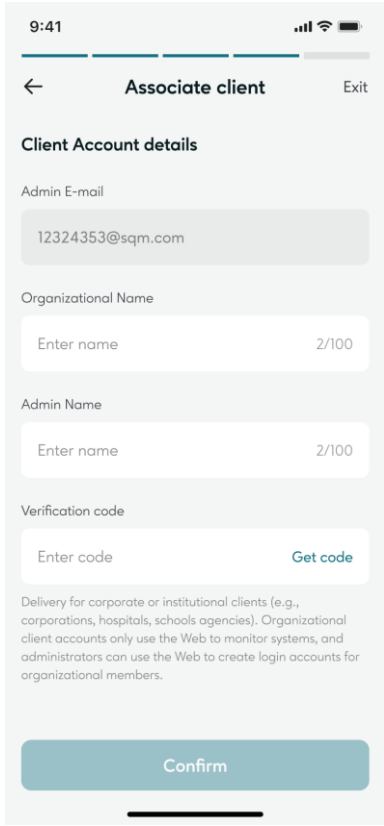
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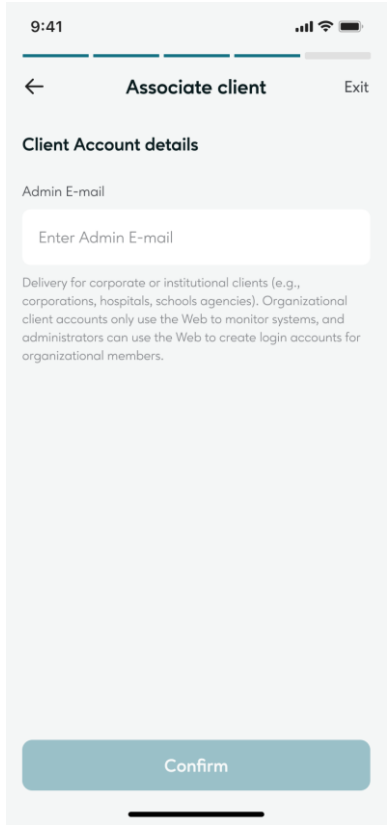
2. Organization Client Accounts: created by installers

- When creating a new system, the installer needs to choose the type of client (organization client or individual client)





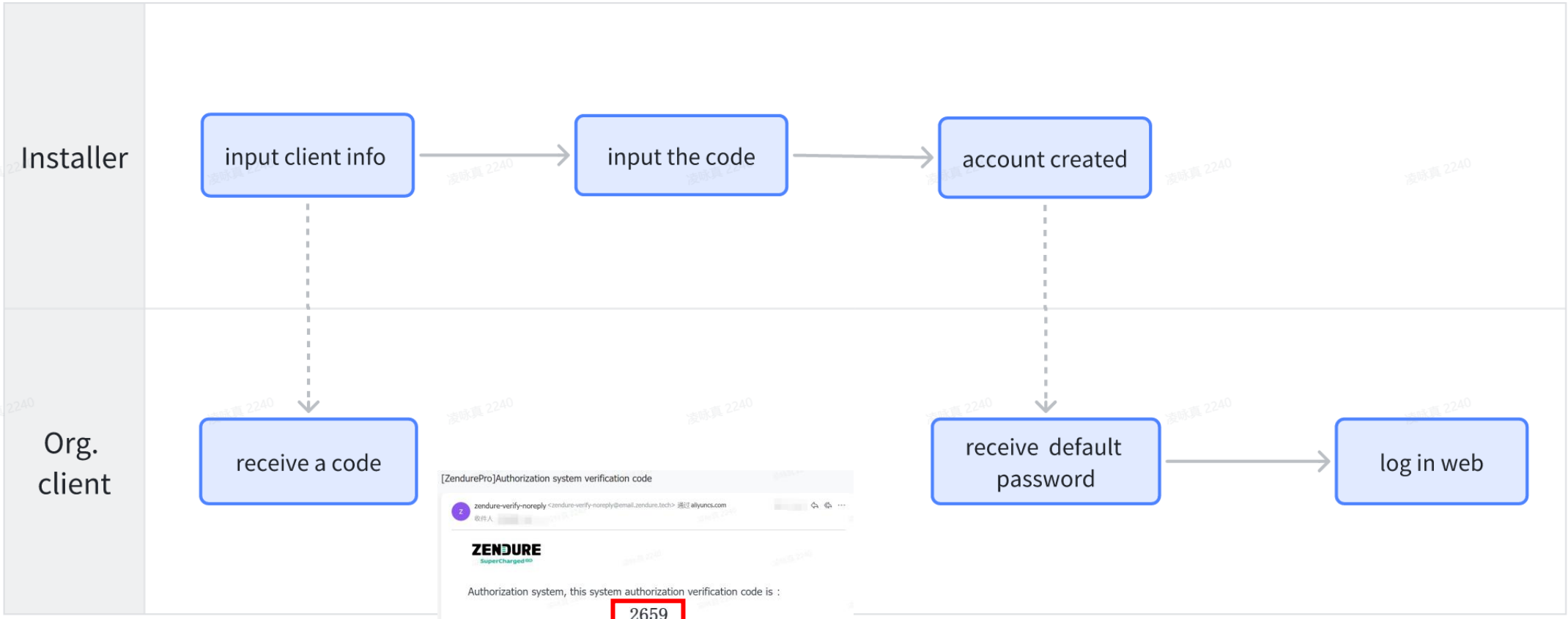




02 How to Access

Installers / distributor admin and organization clients

2. Organization Client Accounts: created by installers



The email shows a verification code.
This code is to verify whether the email address has been registered.

03 Account & Sub-organization

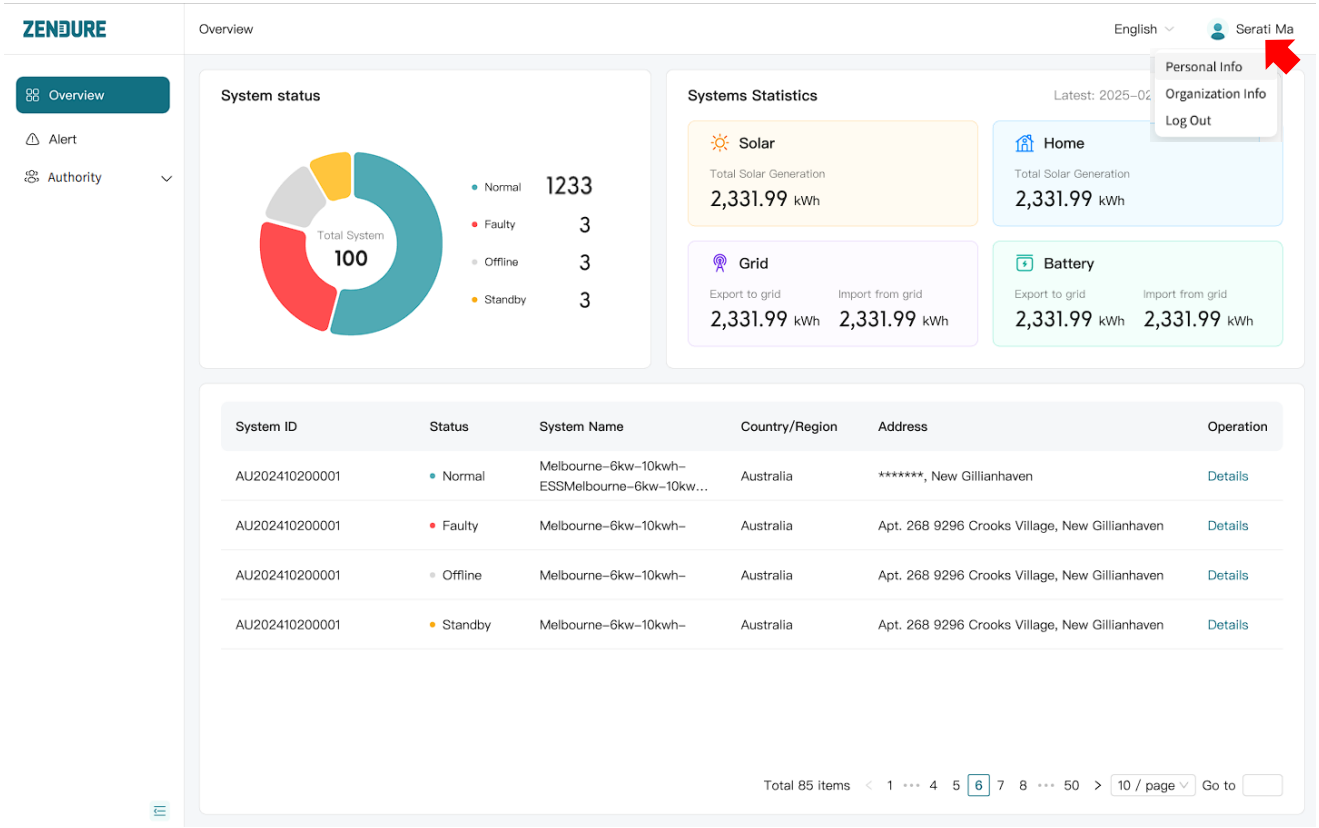
User and sub-organization management

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03 Account & Sub-organization

User and sub-organization management

1. Account Information



Personal Info

Organization Info

Log Out

Personal Info

User name: maruuuu

Role name: Installer

User E-mail: 8502 Preston Rd. Inglewood, Maine 98380

User phone number: Euro/Berlin (UTC+3:00)

Security Setting

Password last reset: 2025-06-12

Change password

Organization Info

Organization name: maruuuumaruuuumaruuuumaruuuu

Organization type: Installer

Country/Region: China

Organization address: addressaddressaddress

Organization E-mail: 12113114@company.com

03 Account & Sub-organization

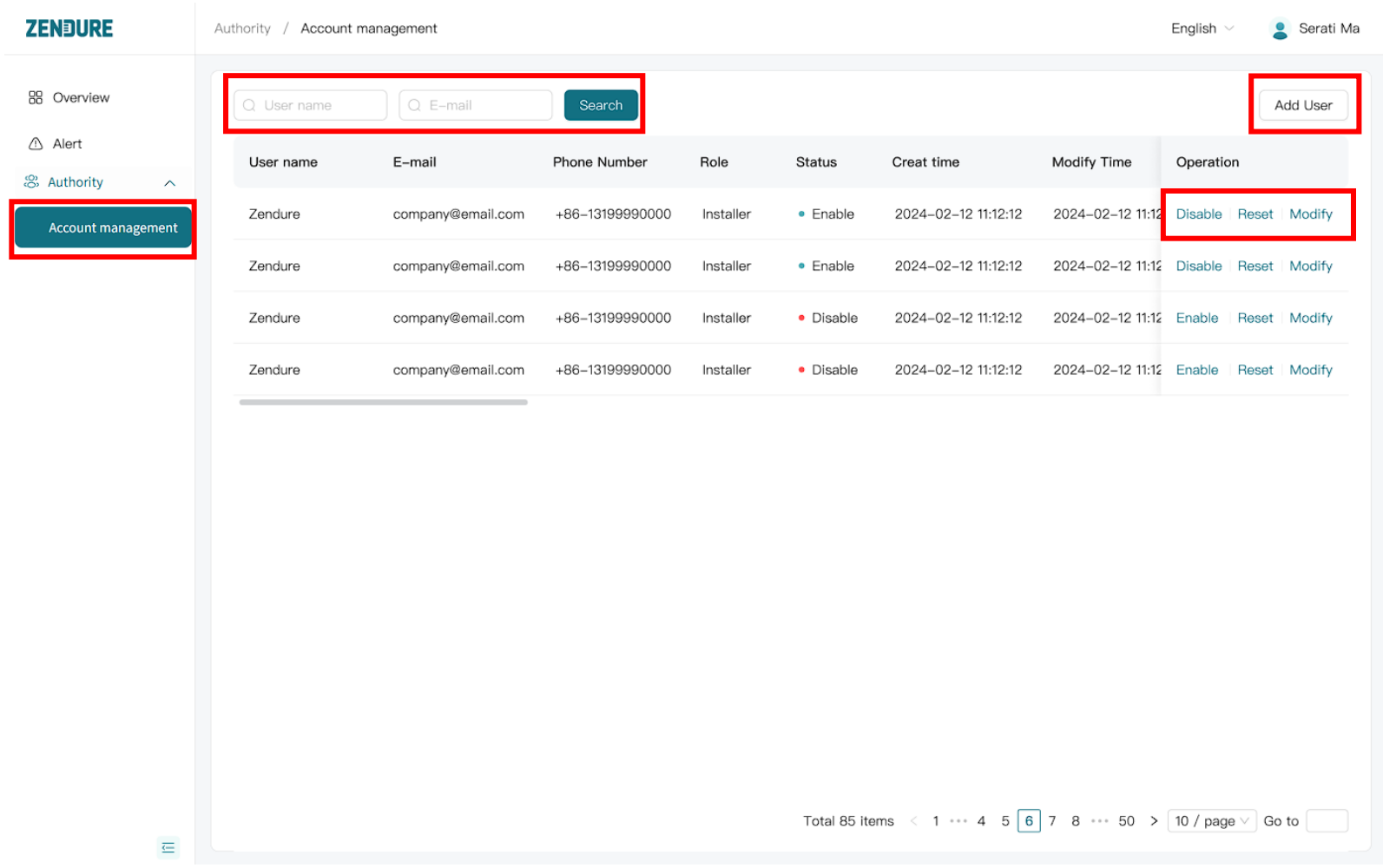
User and sub-organization management

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2. Account Management

☑ Installer ☑ Distributor

- Add user
- Enable / disable accounts
- Reset account password
- Modify account information
- Search account by name or email



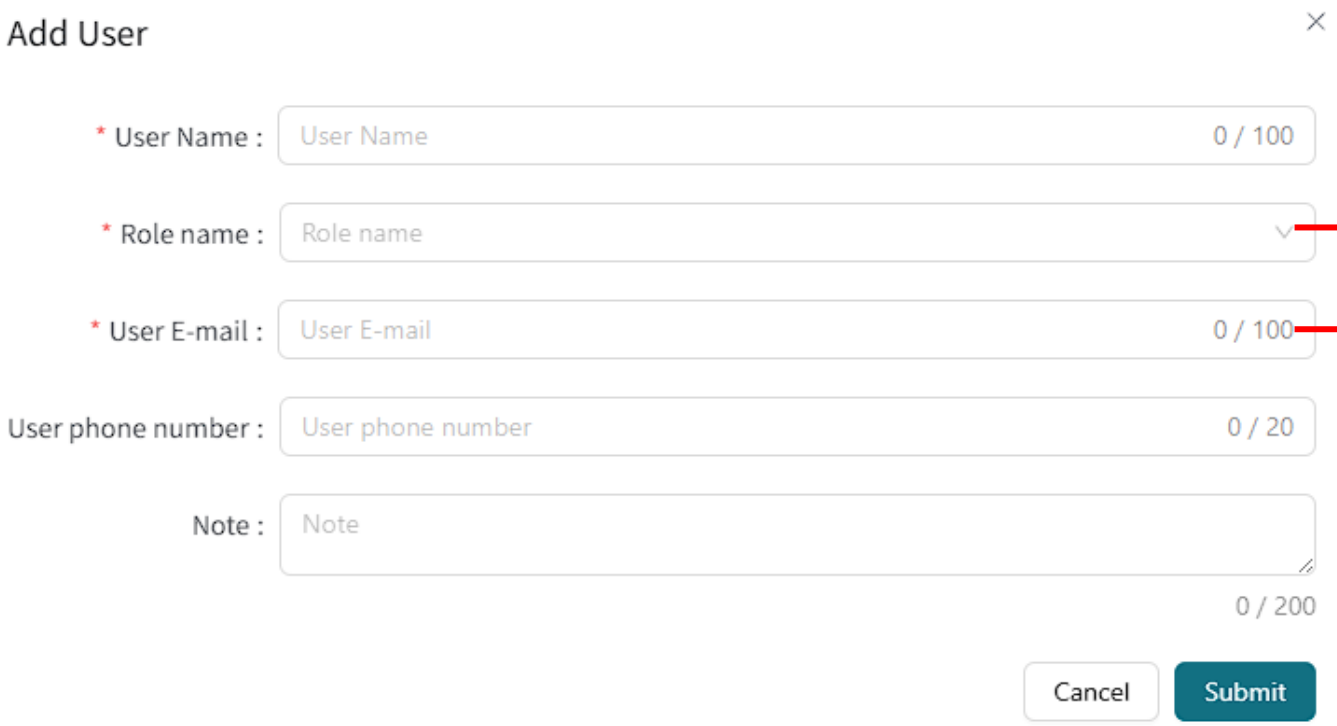
03 Account & Sub-organization

User and sub-organization management

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2. Account Management

☑ Installer ☑ Distributor



Assign roles to the user.
Options of role depend on the organization type.

Ensure the email address is genuine to receive the default password.

03 Account & Sub-organization

User and sub-organization management

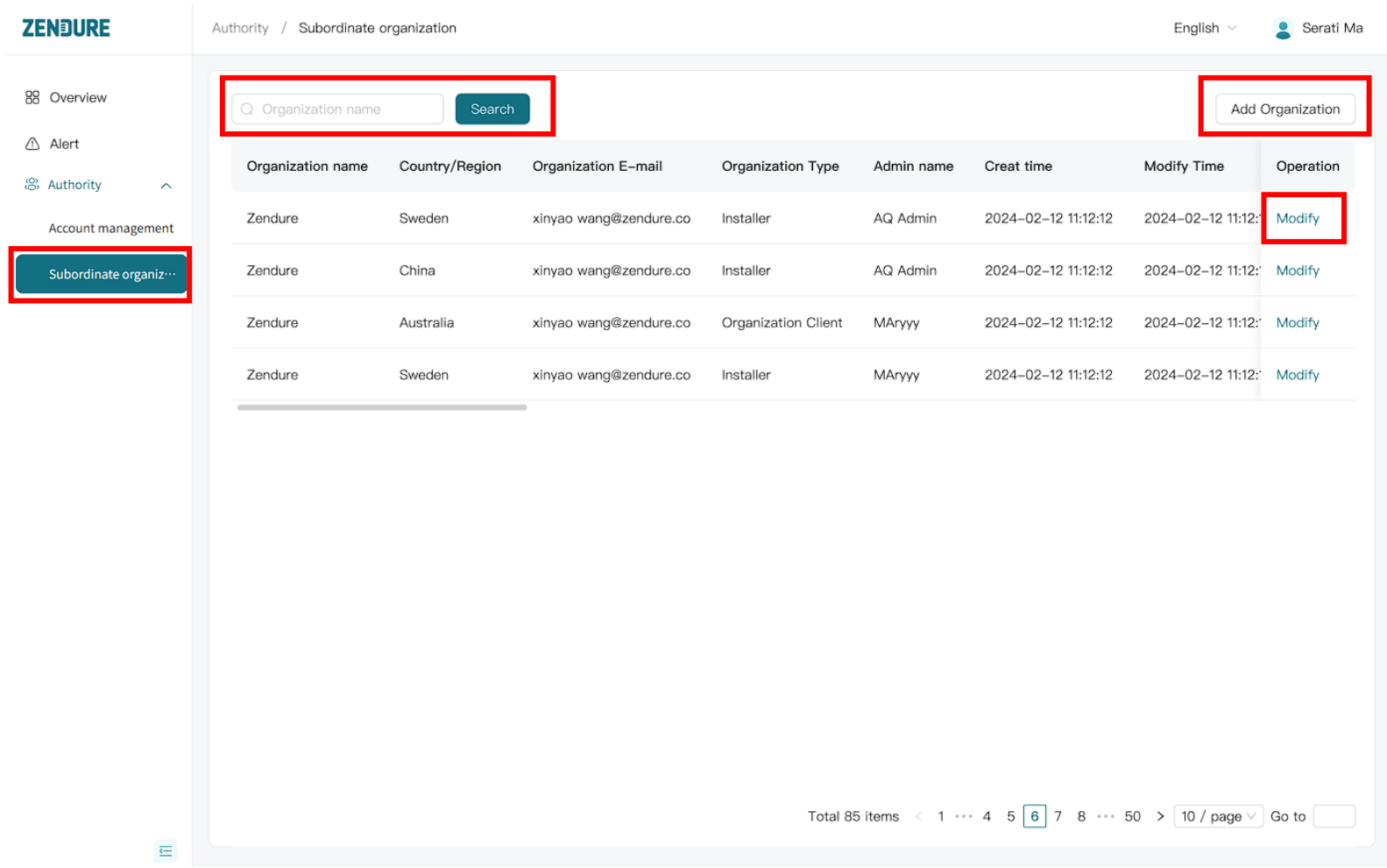
3. Sub-organization Management

☑ Installer ☑ Distributor

Add organization

Search organization by name

Modify organization Information



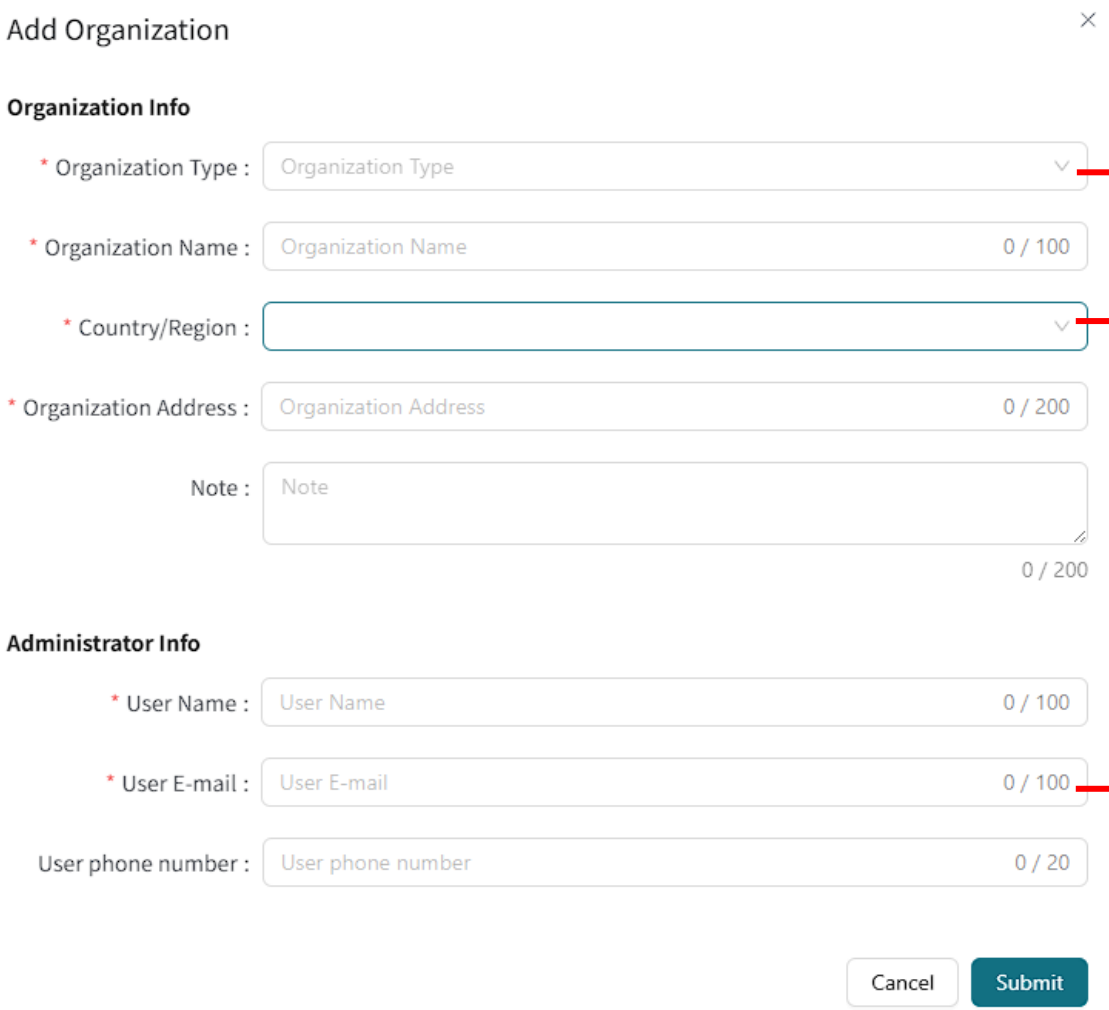
03 Account & Sub-organization

User and sub-organization management

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3. Sub-organization Management

☑ Installer ☑ Distributor



→ Installer or distributor

→ Germany, France, the Netherlands, Sweden, Australia

→ Ensure the email address is genuine to receive the default password.

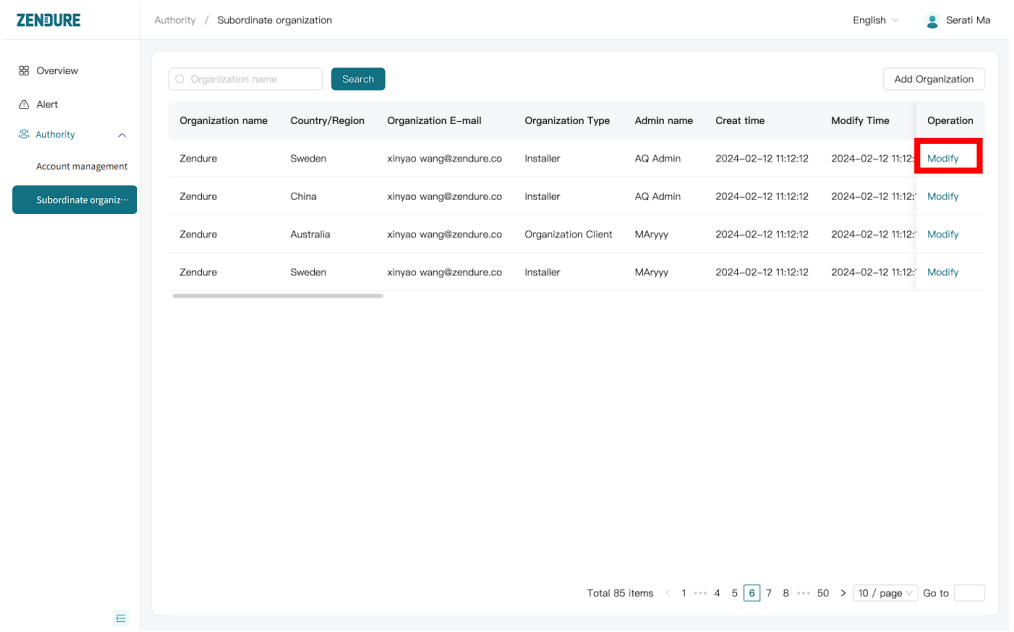
03 Account & Sub-organization

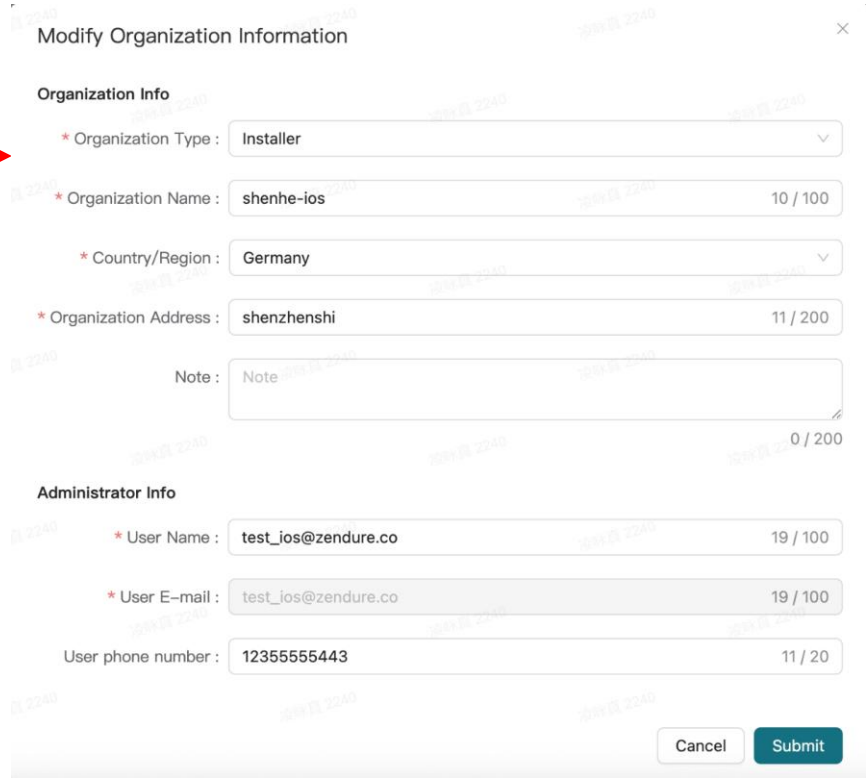
User and sub-organization management

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3. Sub-organization Management

☑ Installer ☑ Distributor





Unable to modify

04 App Features

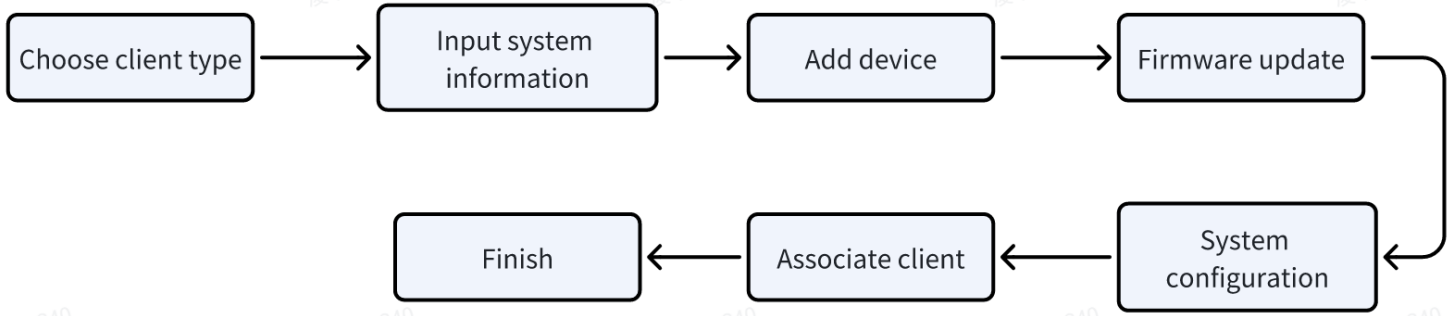
Installation delivery and status monitoring

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04 App Features

Installation delivery and status monitoring

1. Installation Delivery





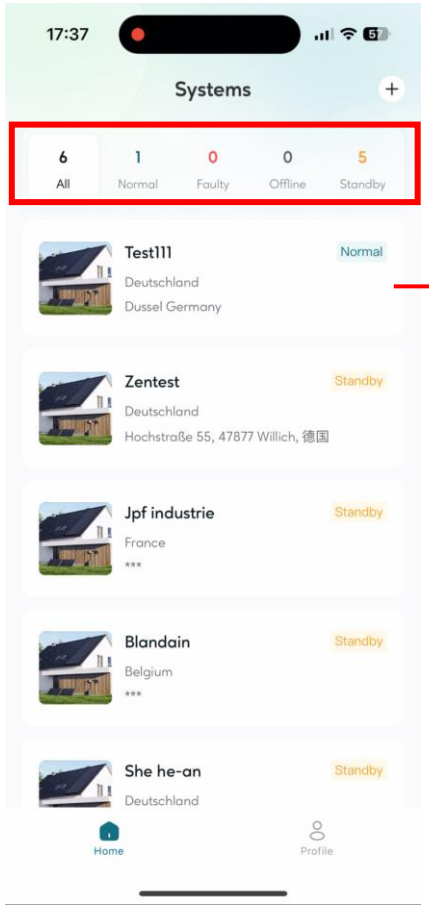
04 App Features

Installation delivery and status monitoring

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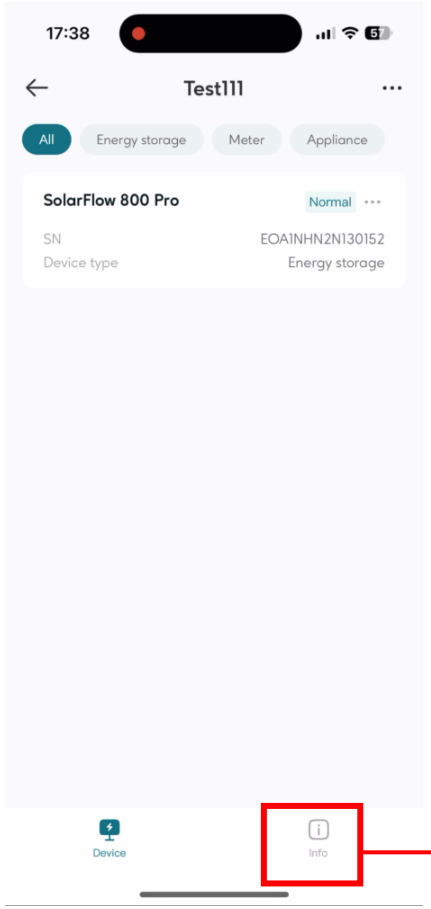
2. Status Monitoring

System List

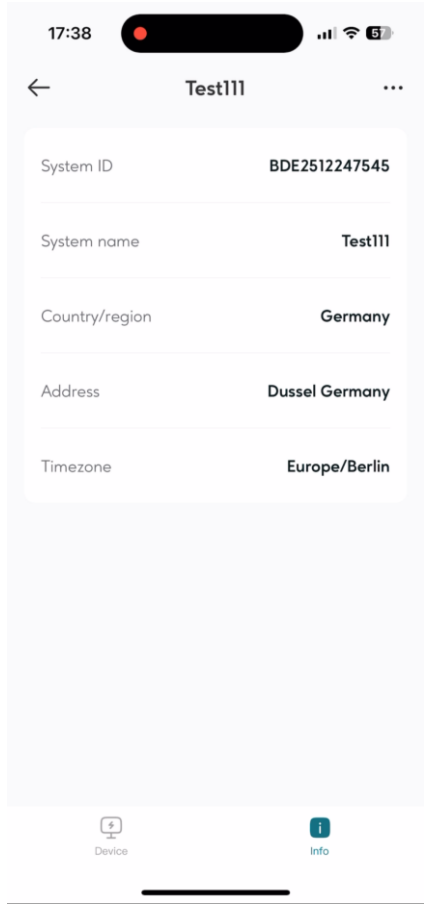


System amount and status overview

Device List



System Info



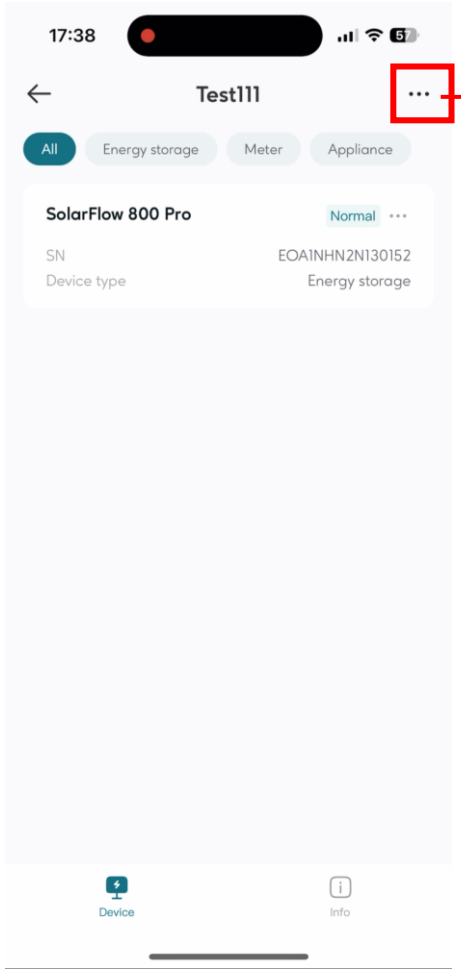
04 App Features

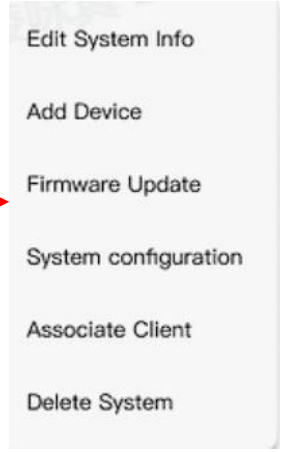
Installation delivery and status monitoring

ZENDURE SuperCharged

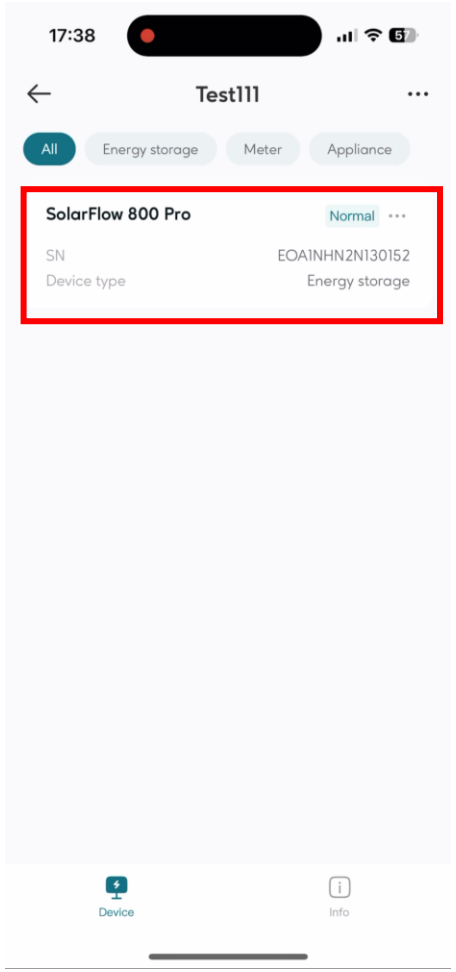
2. Status Monitoring

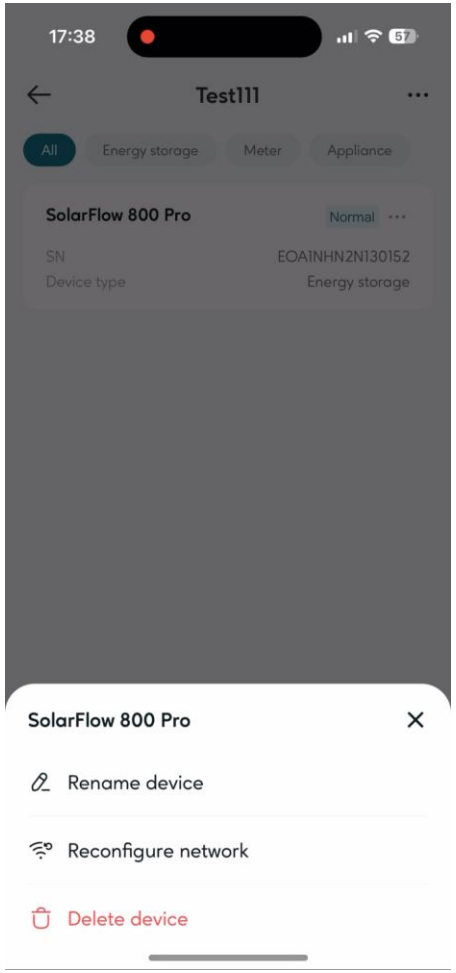
Device List





Device List





05

Web Features

System statistics and details & active and historical alerts

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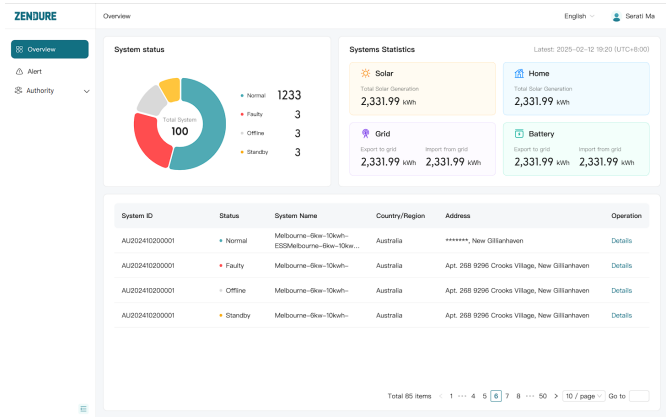
05 Web Features

System statistics and details & active and historical alerts

ZENDURE SuperCharged

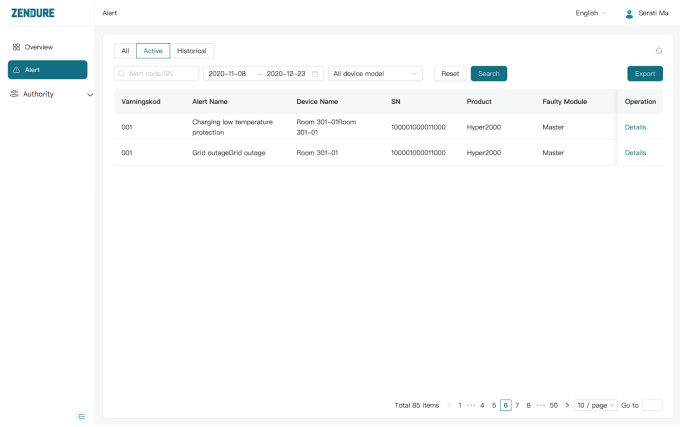
1. Overview

- System Status Overview
- System Statistics
- System List



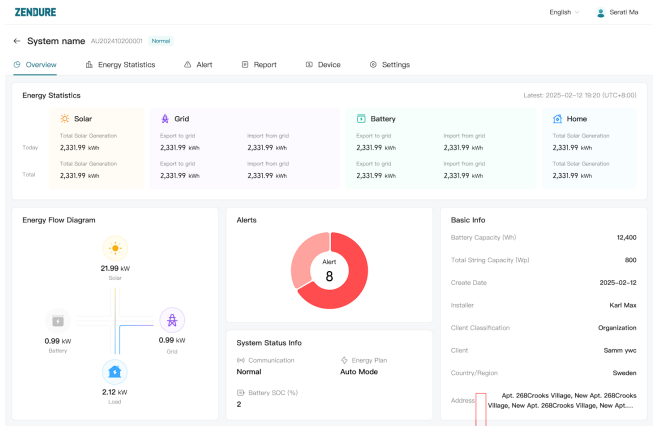
2. Alerts

- Alert List
- Search alerts
- Active & historical alerts
- Export alert list to excel file
- Check detailed information of each alerts



3. System Details

- Single system overview
- Energy statistics
- Alerts
- Report
- Device
- Settings



05 Web Features

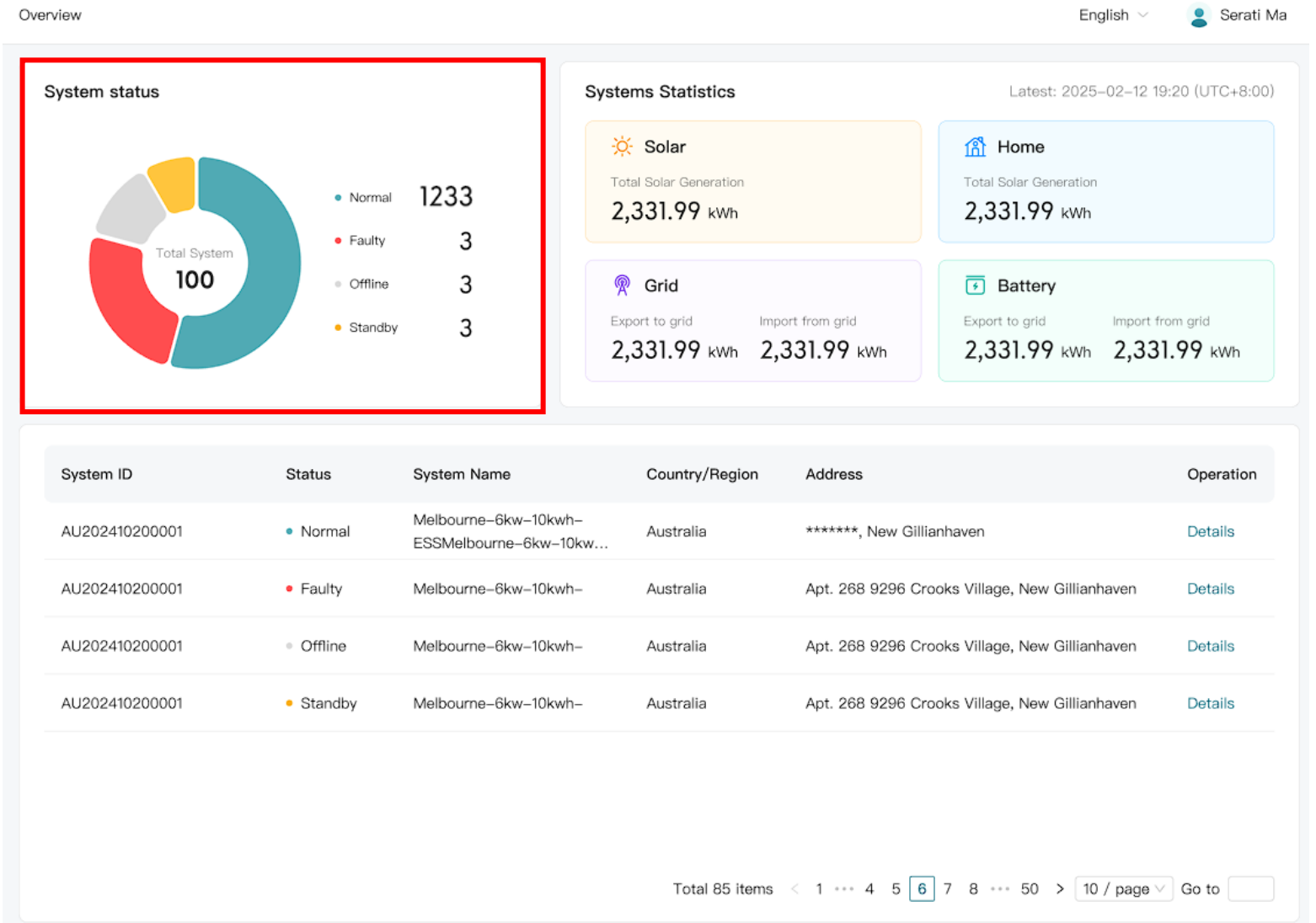
System statistics and details & active and historical alerts

ZENDURE SuperCharged

1. Overview

- **System Status Overview**

-Normal **-Faulty**
-Offline **-Standby**



05 Web Features

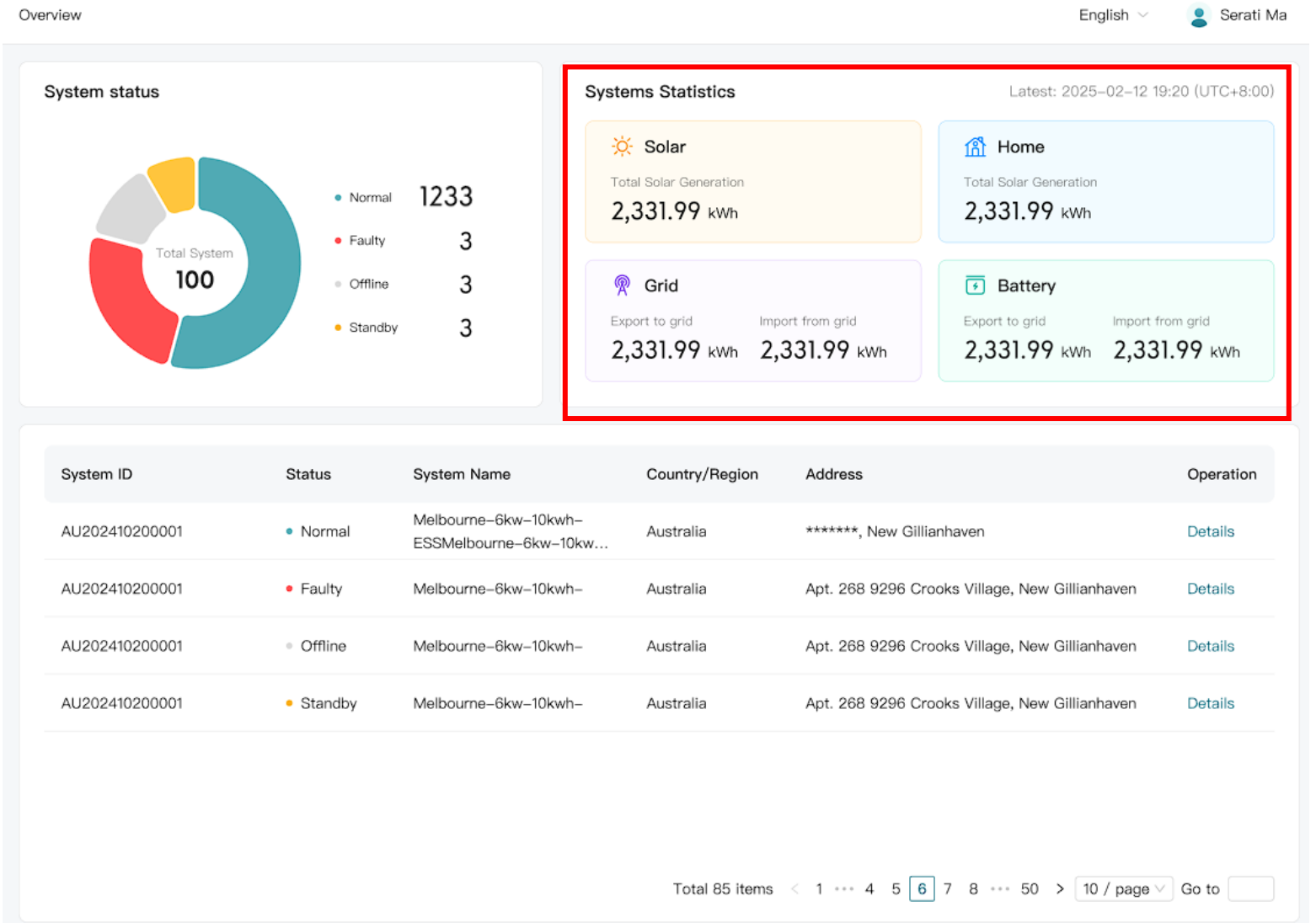
System statistics and details & active and historical alerts

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1. Overview

- **System Statistics**

-Solar Generation
-Home Consumption
-Export to Grid / Import from Grid
-Battery Charged & Discharged Energy



05 Web Features

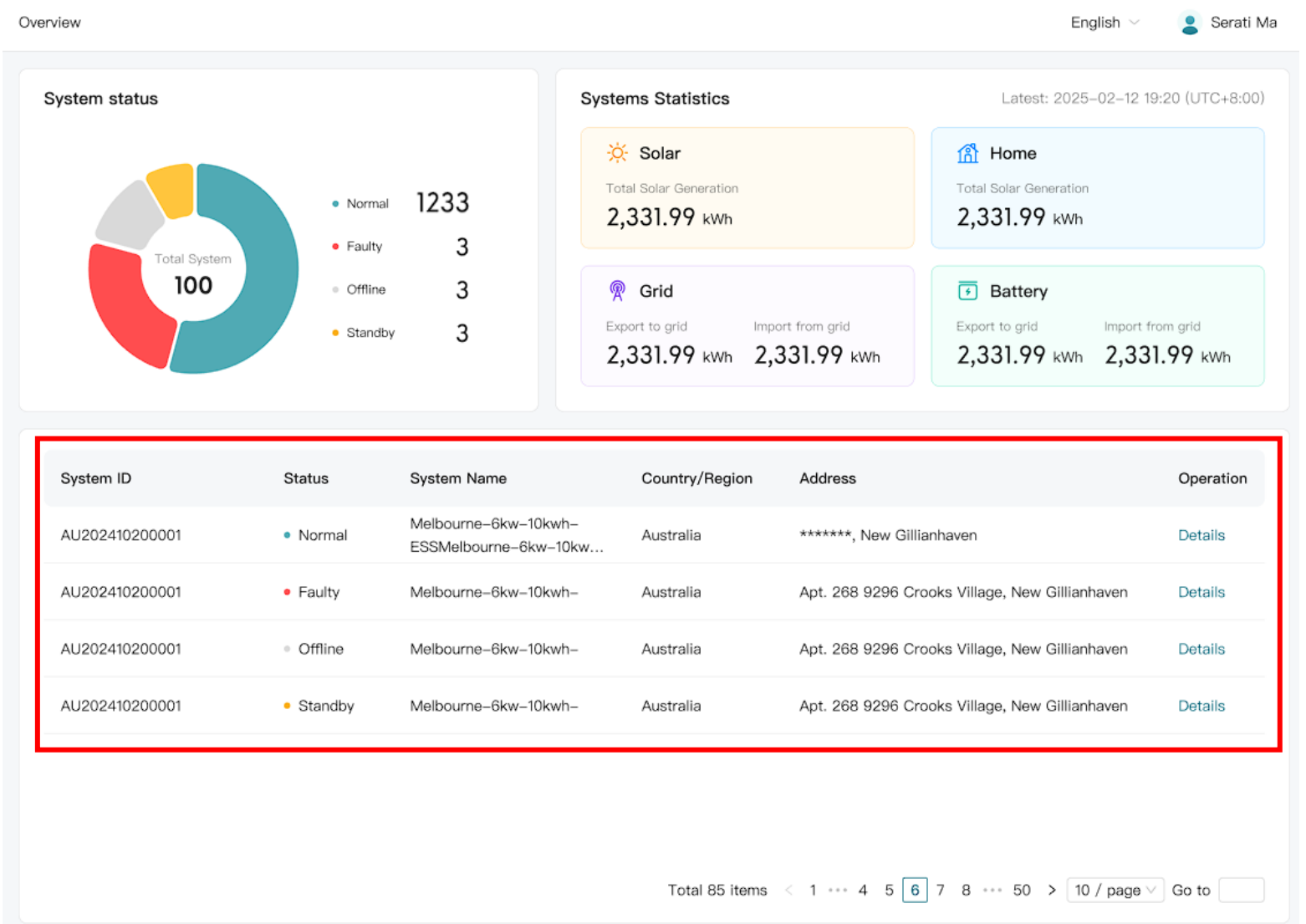
System statistics and details & active and historical alerts

ZENDURE SuperCharged

1. Overview

- **System List**

-System ID
-System Status
-System Name
-System Country and Address

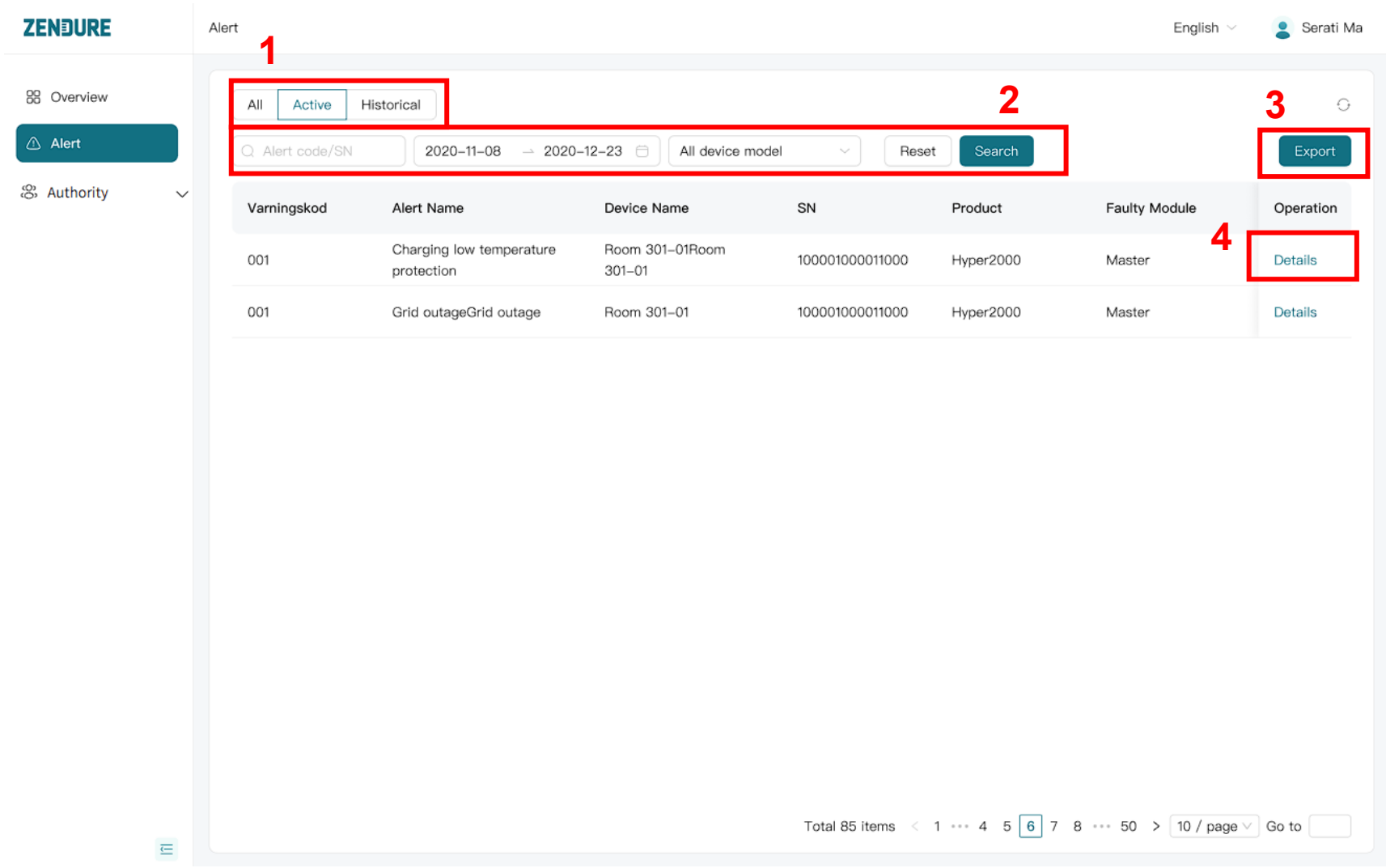


05 Web Features

System statistics and details & active and historical alerts

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2. Alerts



Available Operations:

1) Check active & historical alerts

2) Search by
- alert code or device SN
- date
- device type

3) Export alert list as excel files

4) Click “Details” to see possible reason and suggestions

05 Web Features

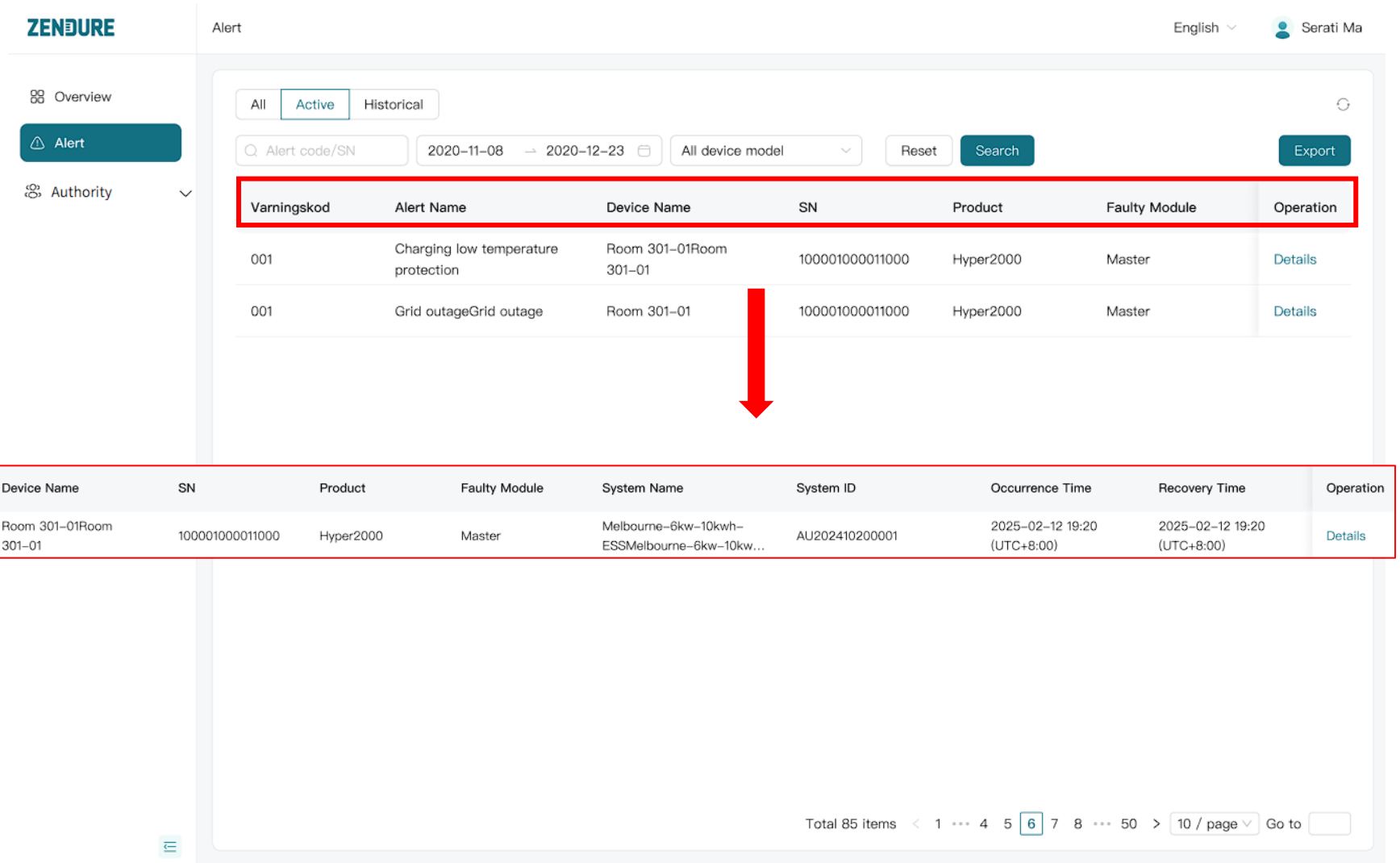
System statistics and details & active and historical alerts

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2. Alerts

Available Information:

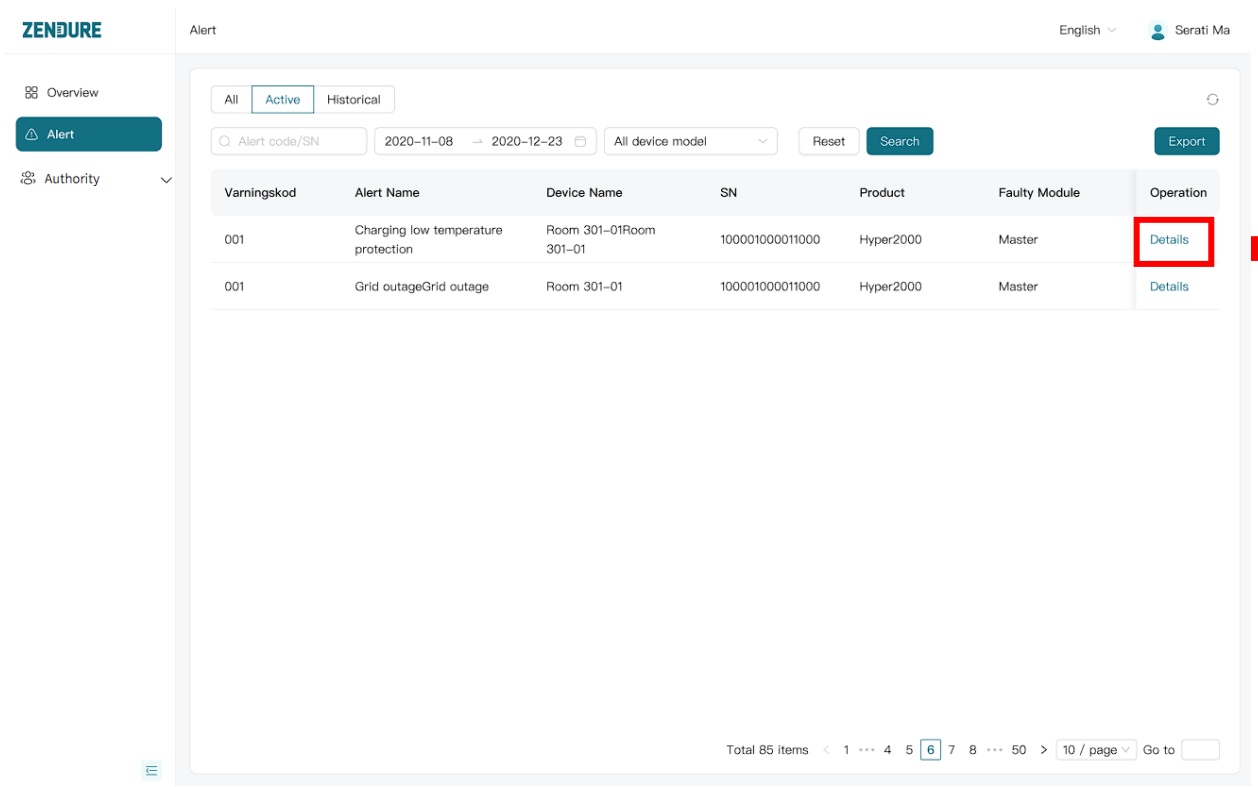
- Alert Name
- Device Name
- Device SN
- Device Model
- Faulty Module
- System Name
- System ID
- Occurrence Time
- Recovery time

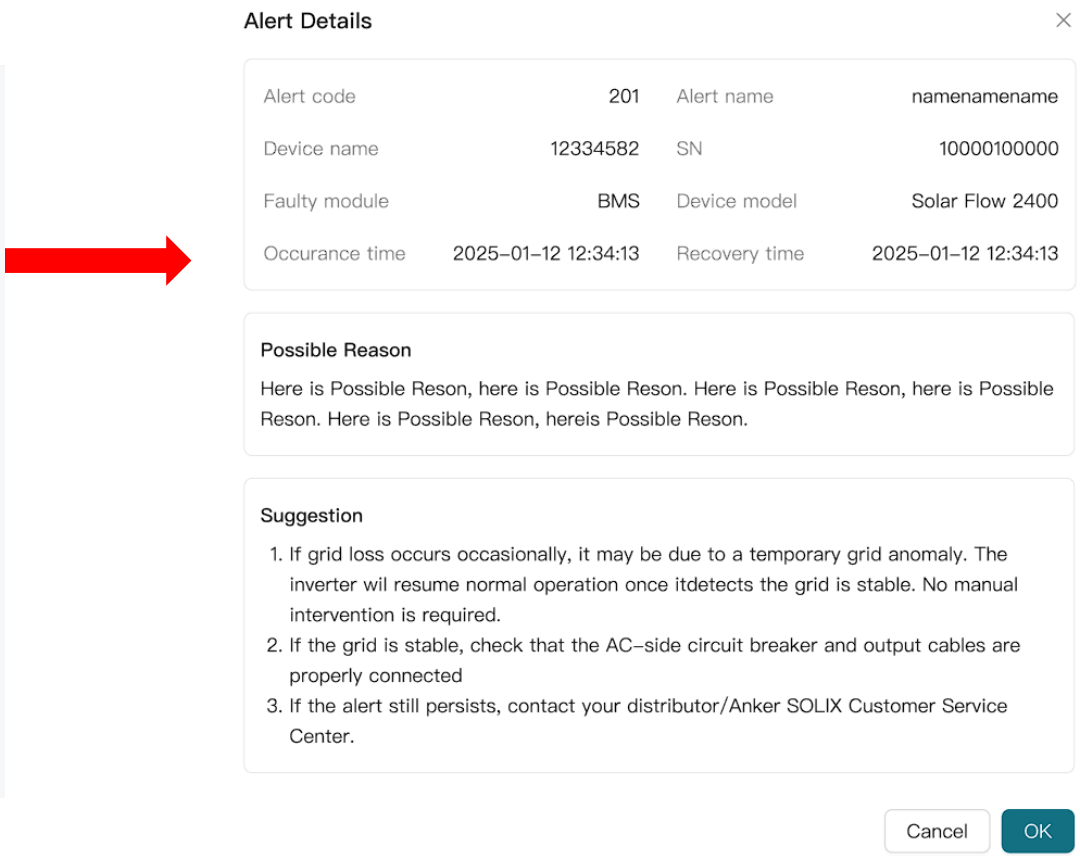


05 Web Features

System statistics and details & active and historical alerts

2. Alerts



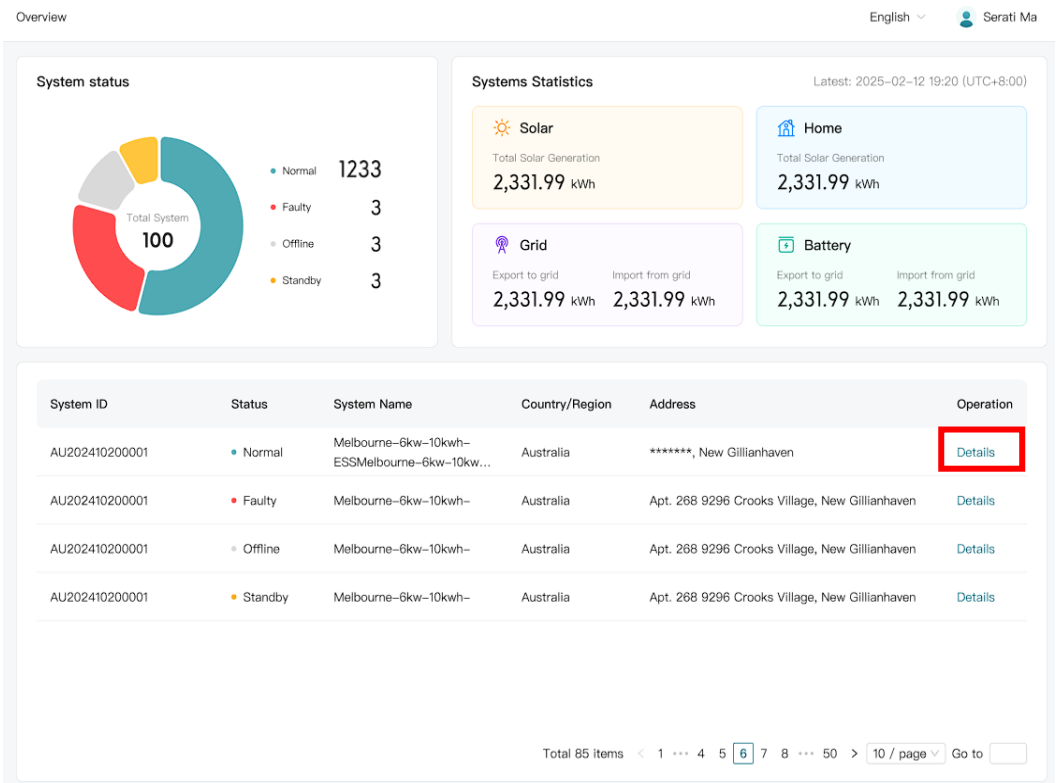


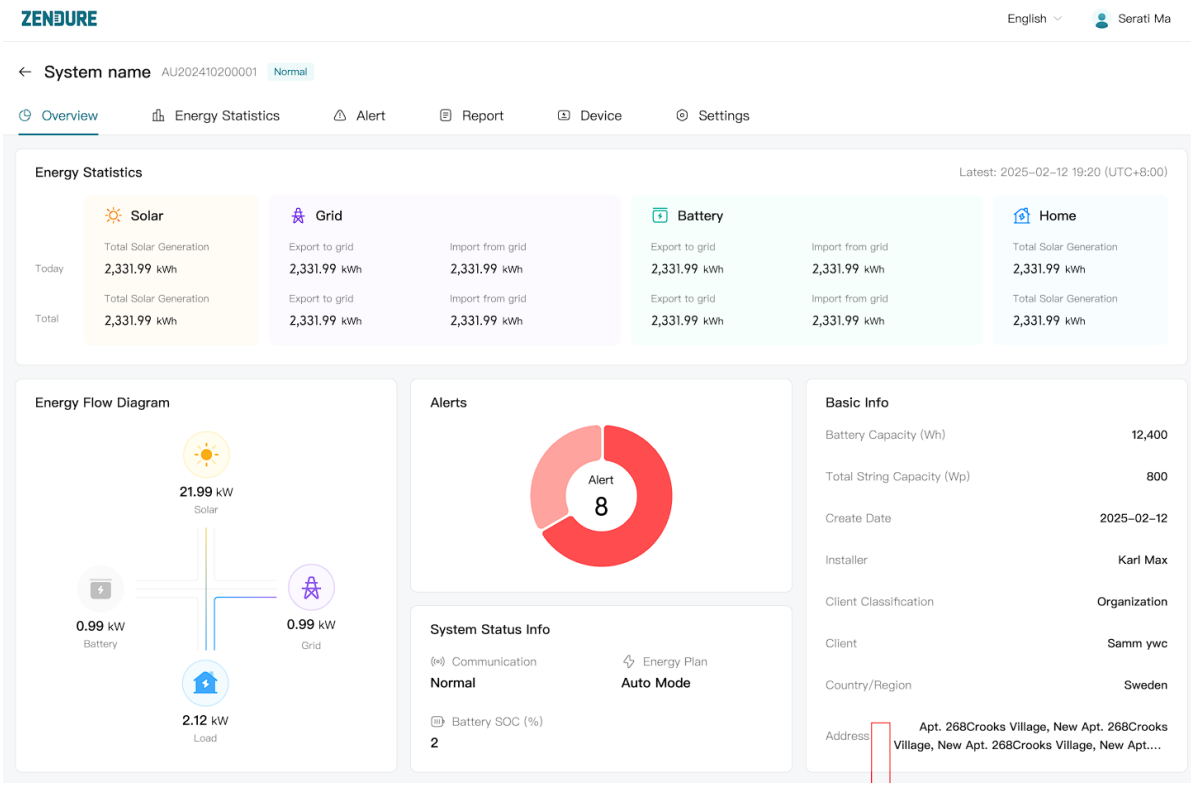
05 Web Features

System statistics and details & active and historical alerts

ZENDURE SuperCharged

3. System Details





05 Web Features

System statistics and details & active and historical alerts

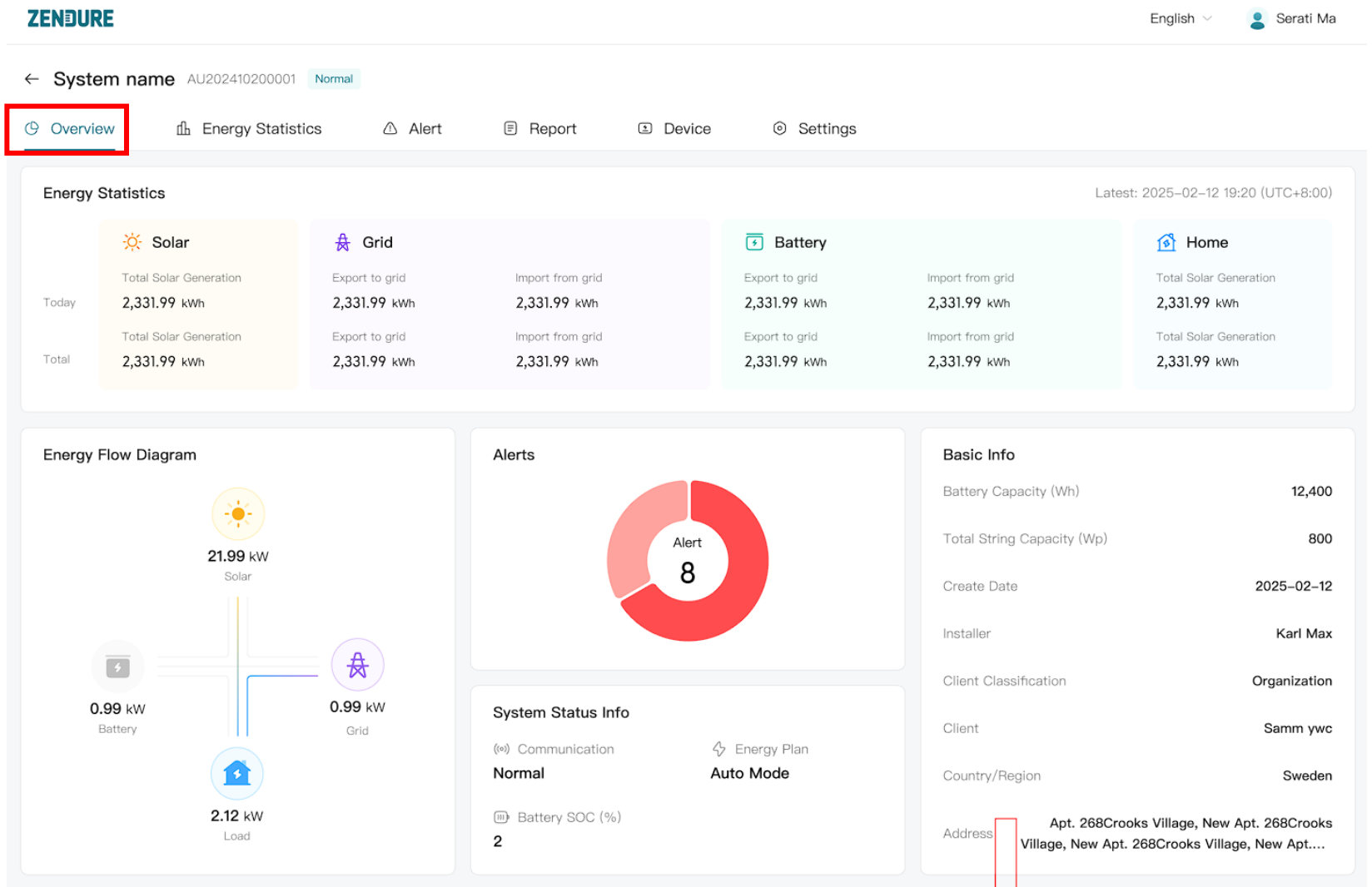
ZENDURE SuperCharged

3. System Details

Single system overview Energy statistics Alerts Report Device Settings

Available Information:

- Energy Data
- Energy Flow Diagram
- Alerts
- System Status Info
- Basic Info



05 Web Features

System statistics and details & active and historical alerts

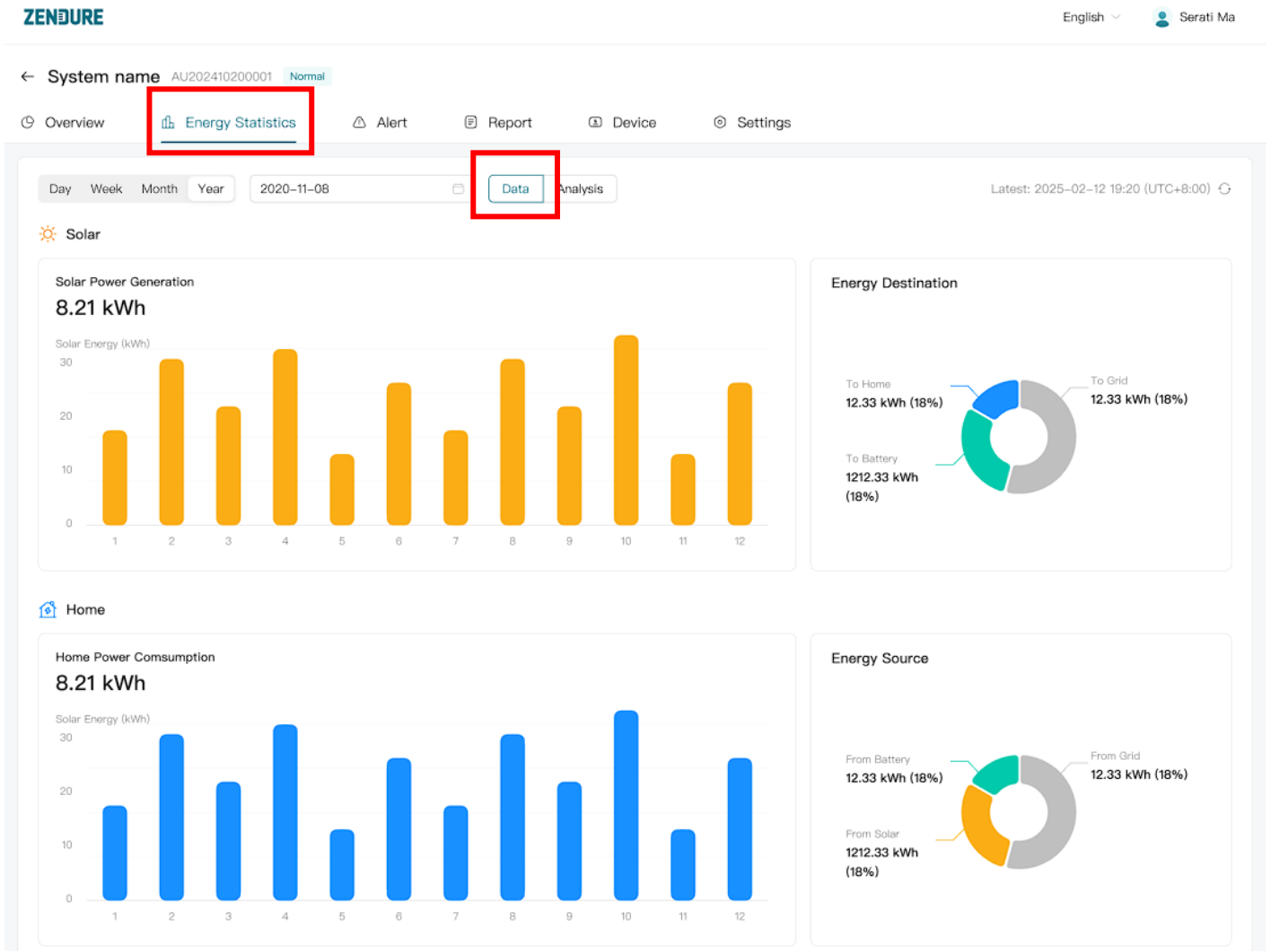
ZENDURE SuperCharged

3. System Details

Single system overview **Energy statistics** Alerts Report Device Settings

Energy Data in Diagram

- Day / Week / Month / Year
- Or a specified date



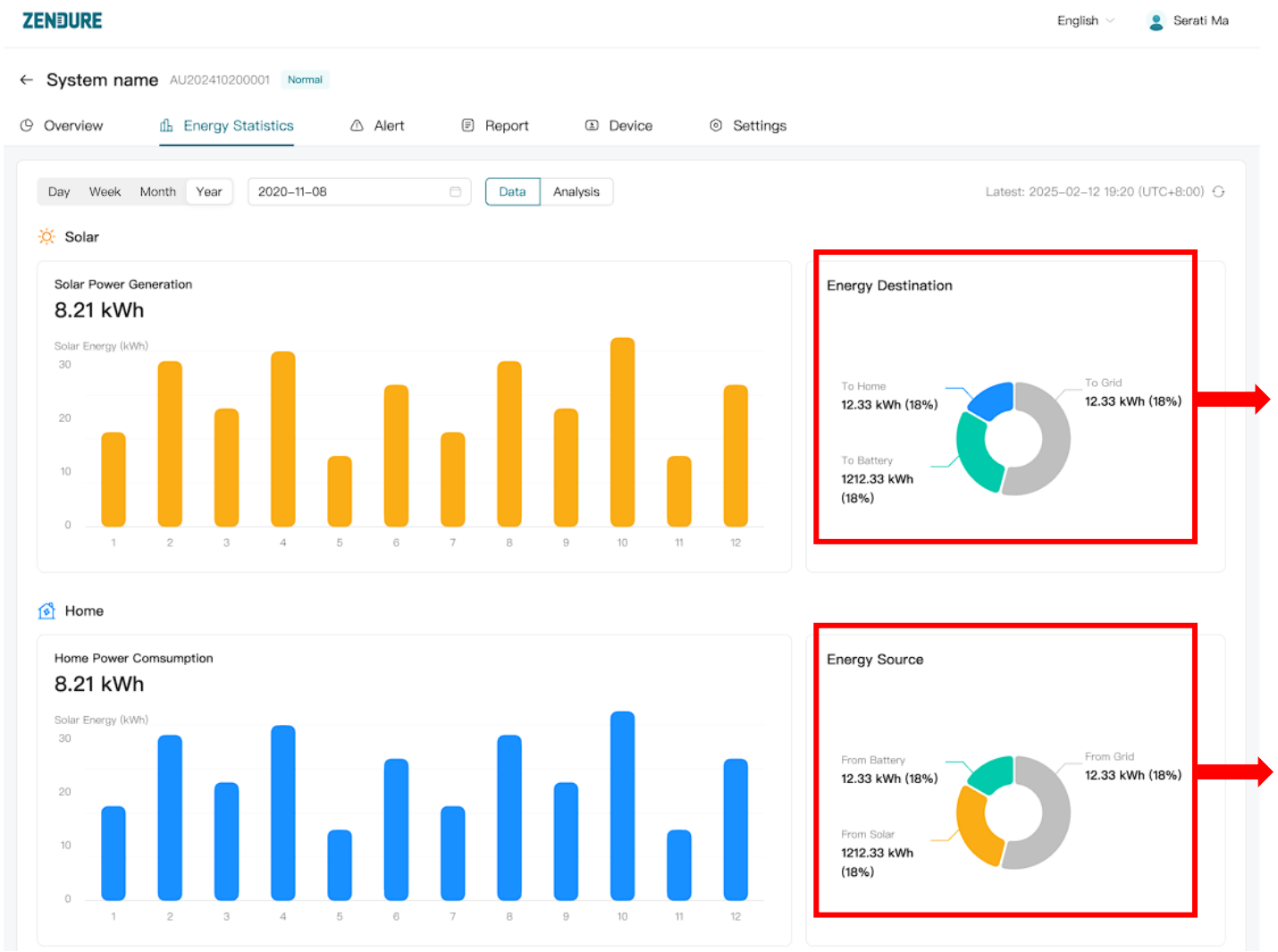
05 Web Features

System statistics and details & active and historical alerts

ZENDURE SuperCharged

3. System Details

Single system overview **Energy statistics** Alerts Report Device Settings



Solar Power Generation in kWh

Home Consumption in kWh

Where does the solar power go?

- To Home
- To Battery
- To Grid

in kWh and %

Where does the power come from?

- From Battery
- From Solar
- From Grid

in kWh and %

05 Web Features

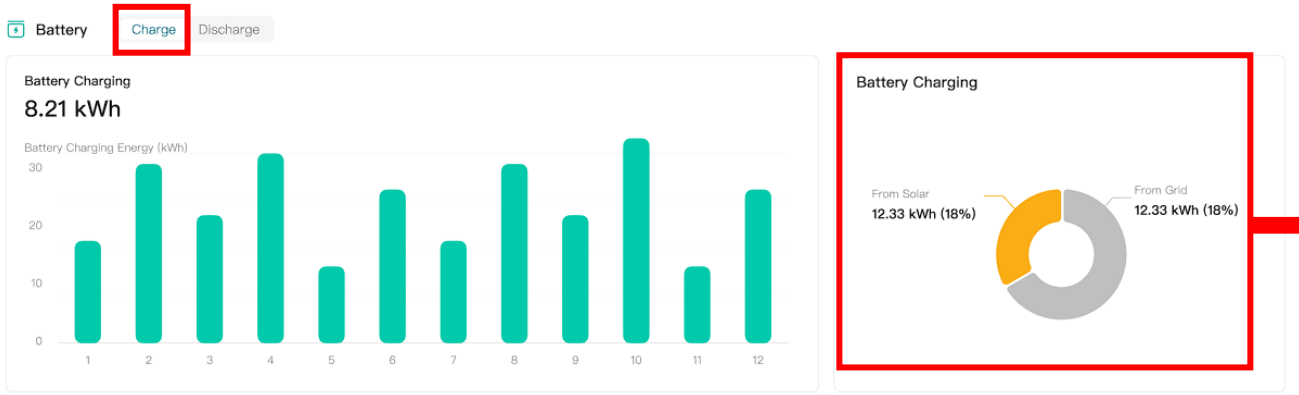
System statistics and details & active and historical alerts

ZENDURE SuperCharged

3. System Details

Single system overview | **Energy statistics** | Alerts | Report | Device | Settings

Battery Charging in kWh

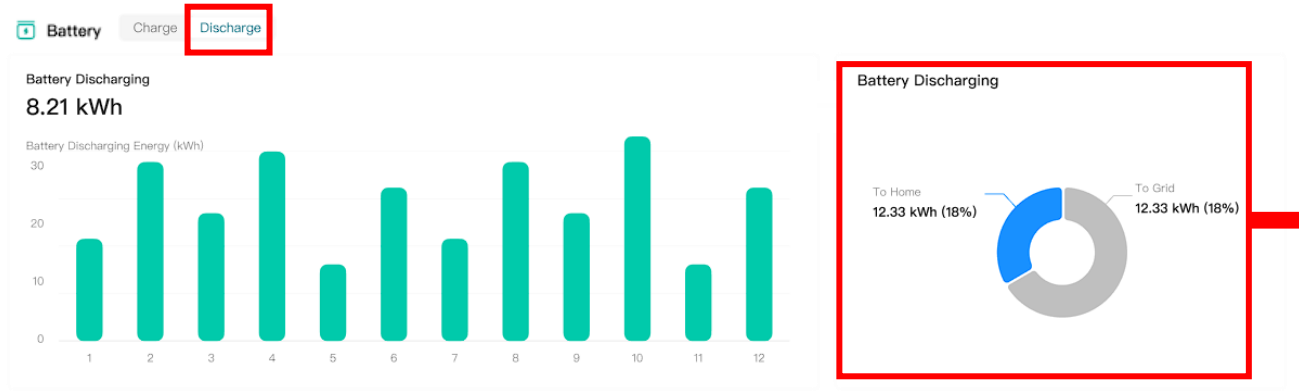


Where does the charging power come from?

- From Solar
- From Grid

in kWh and %

Battery Discharging in kWh



Where does the battery discharge to?

- To Home
- To Grid

in kWh and %

05 Web Features

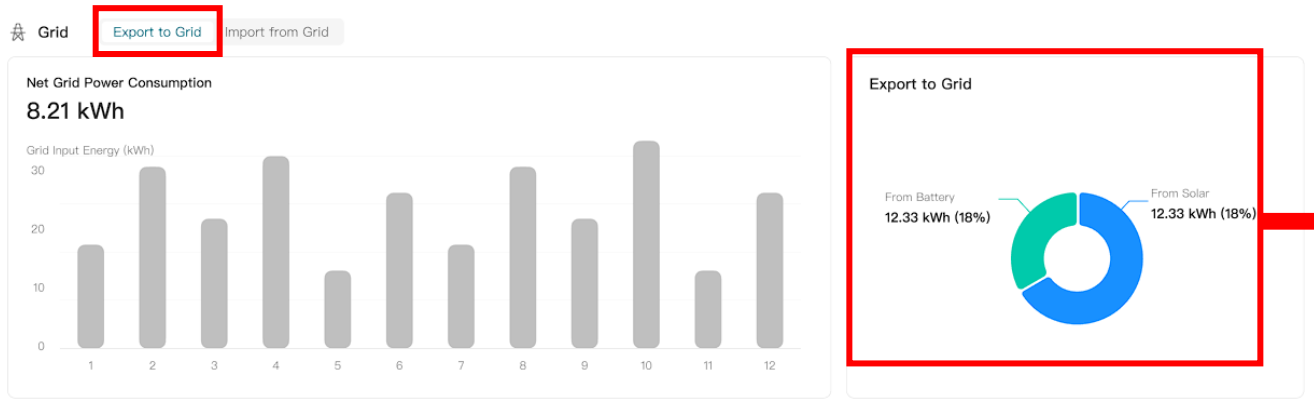
System statistics and details & active and historical alerts

ZENDURE SuperCharged

3. System Details

Single system overview | **Energy statistics** | Alerts | Report | Device | Settings

Power Exported to Grid in kWh

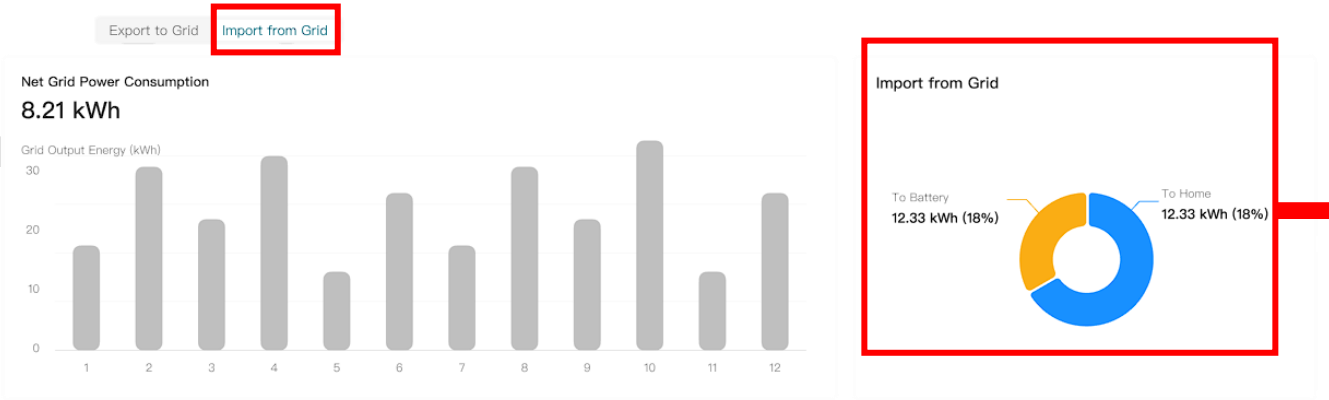


Where does the exported power come from?

- From Solar
- From Battery

in kWh and %

Power Imported from Grid in kWh



Where does the imported power go?

- To Home
- To Battery

in kWh and %

05 Web Features

System statistics and details & active and historical alerts

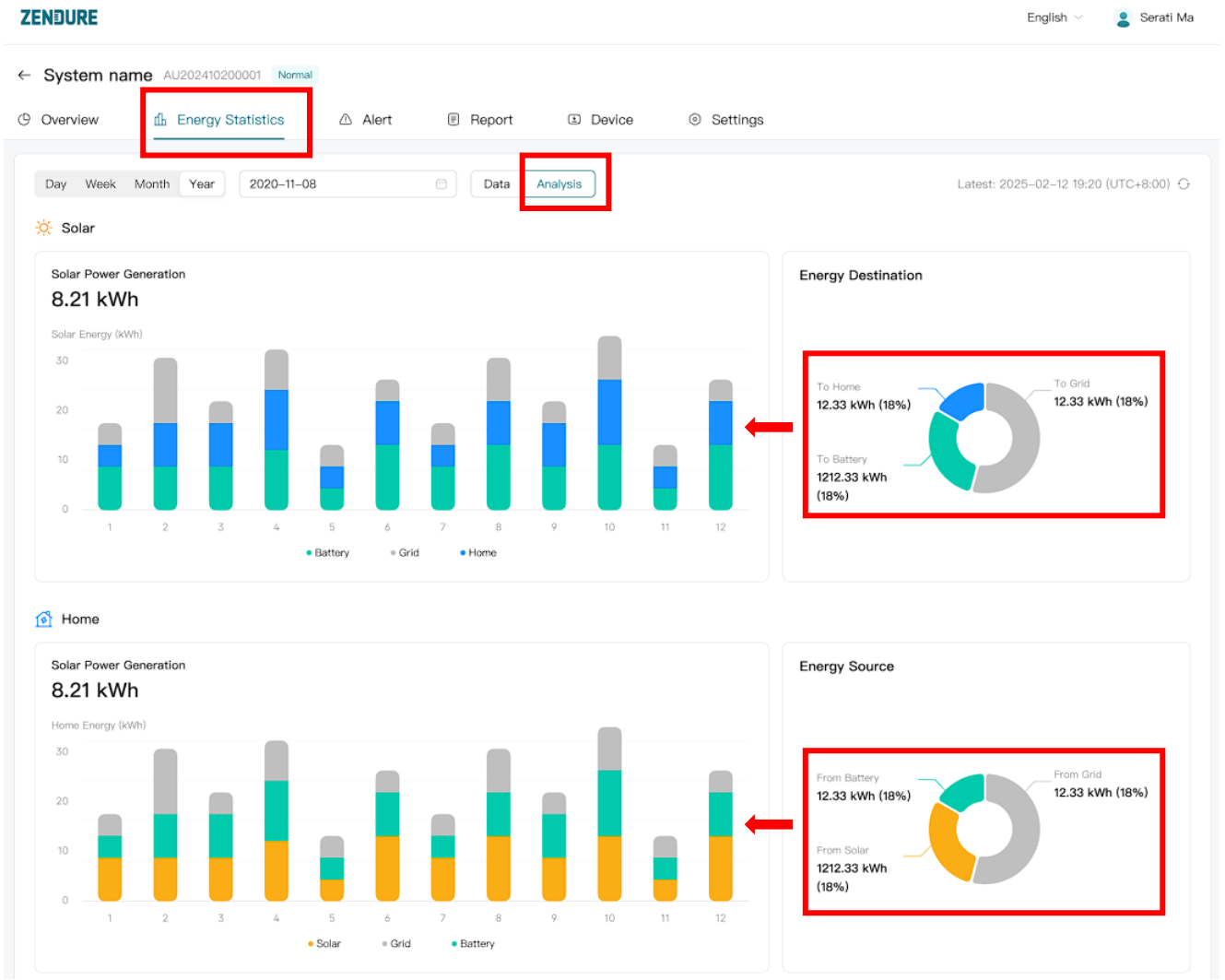
ZENDURE SuperCharged

3. System Details

Single system overview **Energy statistics** Alerts Report Device Settings

Energy Analysis in Diagram

- Day / Week / Month / Year
- Or a specified date



05 Web Features

System statistics and details & active and historical alerts

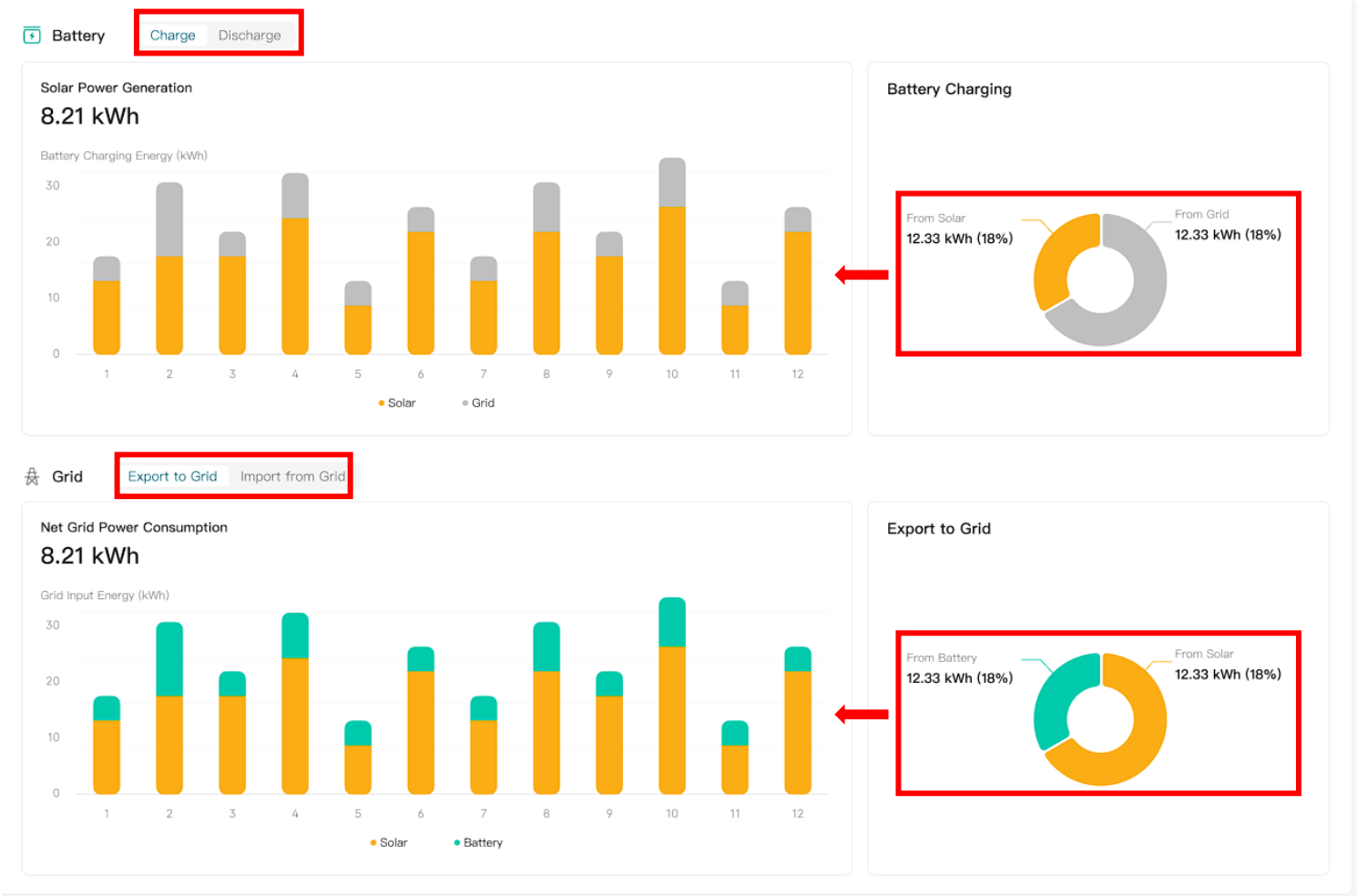
ZENDURE SuperCharged

3. System Details

Single system overview **Energy statistics** Alerts Report Device Settings

Energy Analysis in Diagram

- Day / Week / Month / Year
- Or a specified date



05 Web Features

System statistics and details & active and historical alerts

ZENDURE SuperCharged

3. System Details

Single system overview Energy statistics **Alerts** Report Device Settings

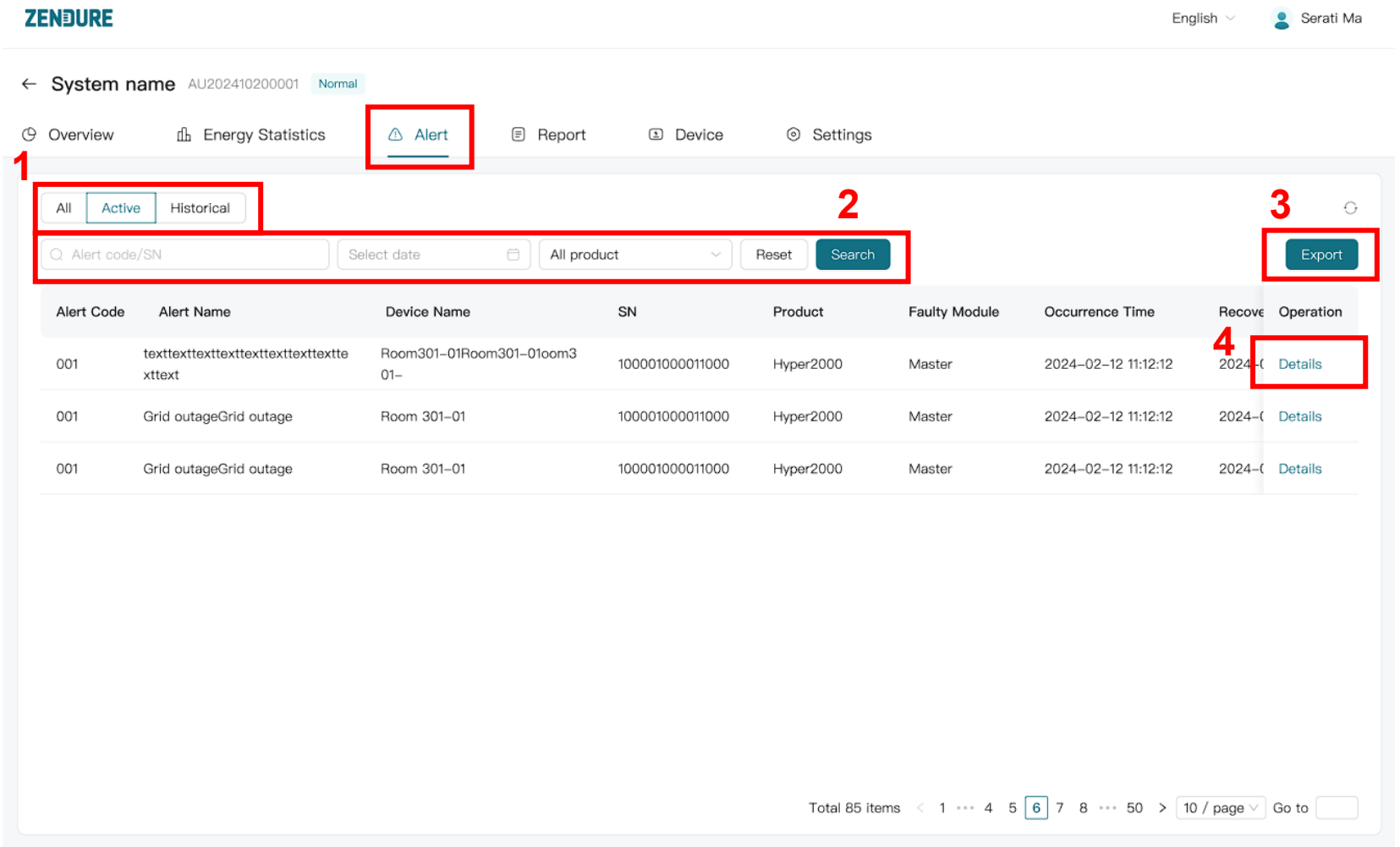
Available Operations:

1) Check active & historical alerts

2) Search by
- alert code or device SN
- date
- device type

3) Export alert list as excel files

4) Click “Details” to see possible reason and suggestions



05 Web Features

System statistics and details & active and historical alerts

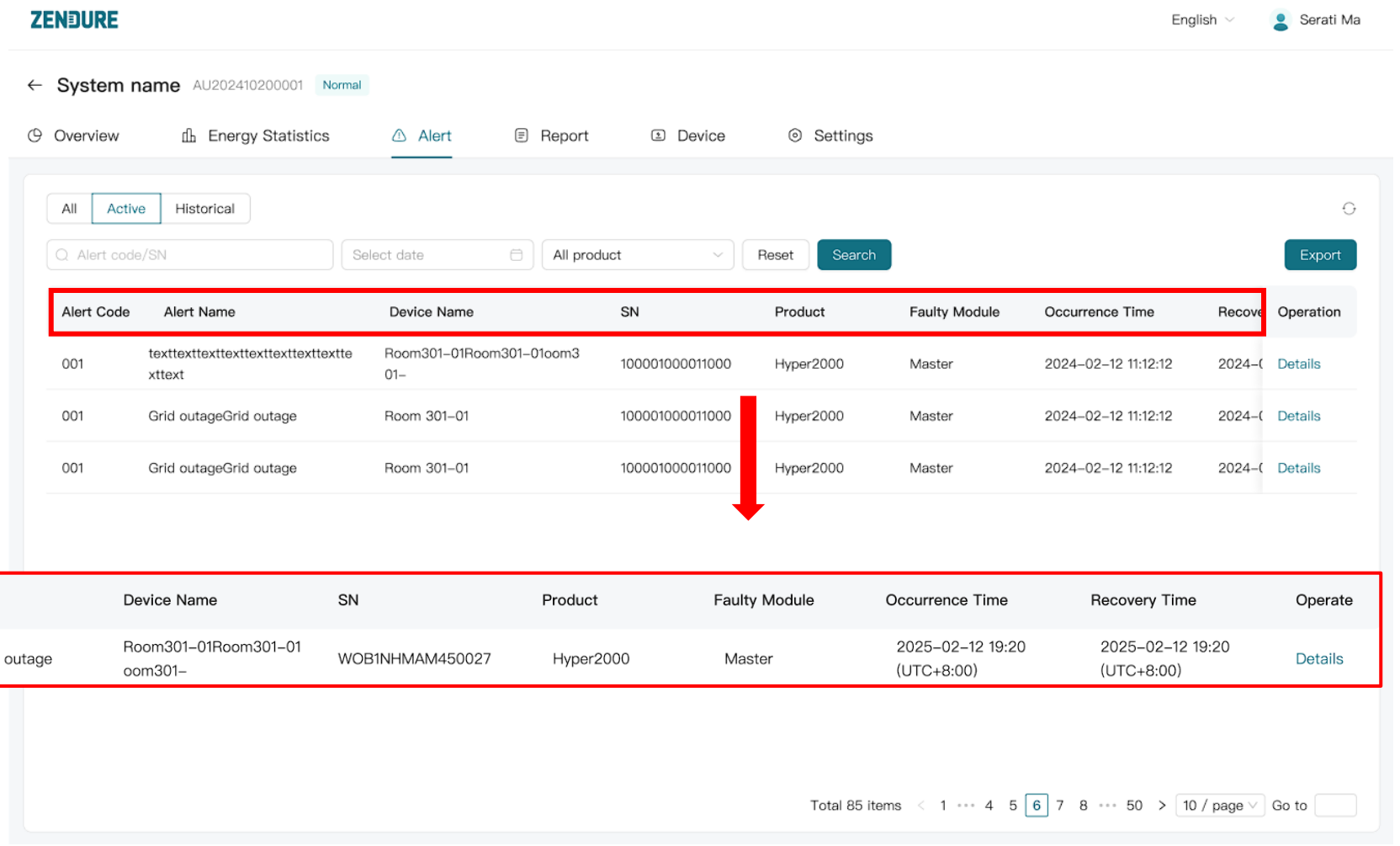
ZENDURE SuperCharged

3. System Details

Single system overview Energy statistics **Alerts** Report Device Settings

Available Information:

- Alert Name
- Device Name
- Device SN
- Device Model
- Faulty Module
- Occurrence Time
- Recovery time



05 Web Features

System statistics and details & active and historical alerts

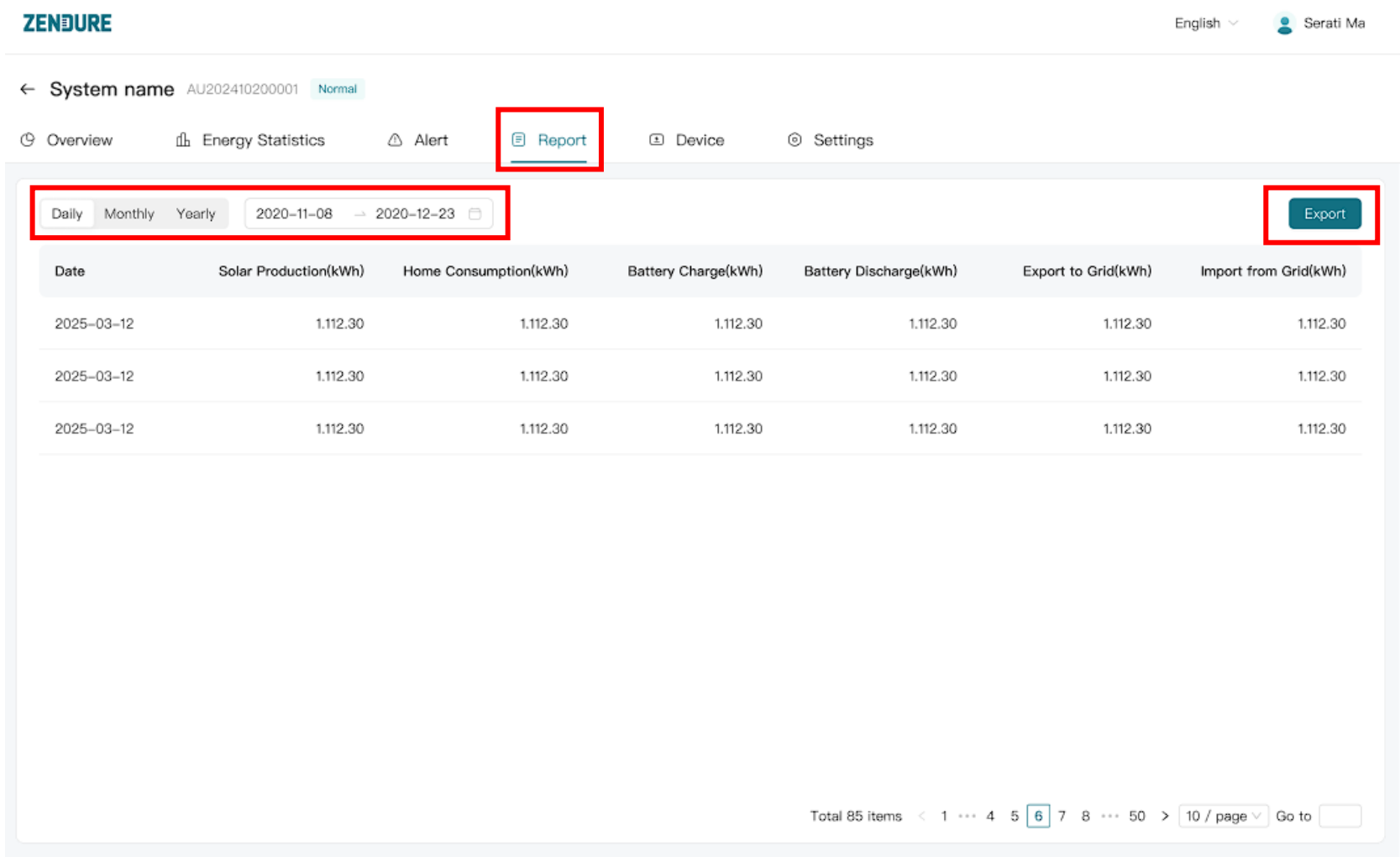
ZENDURE SuperCharged

3. System Details

Single system overview Energy statistics Alerts **Report** Device Settings

Energy Data in Numbers

- Day / Month / Year
- Or a specified period
- Able to export as excel files



05 Web Features

System statistics and details & active and historical alerts

ZENDURE SuperCharged

3. System Details

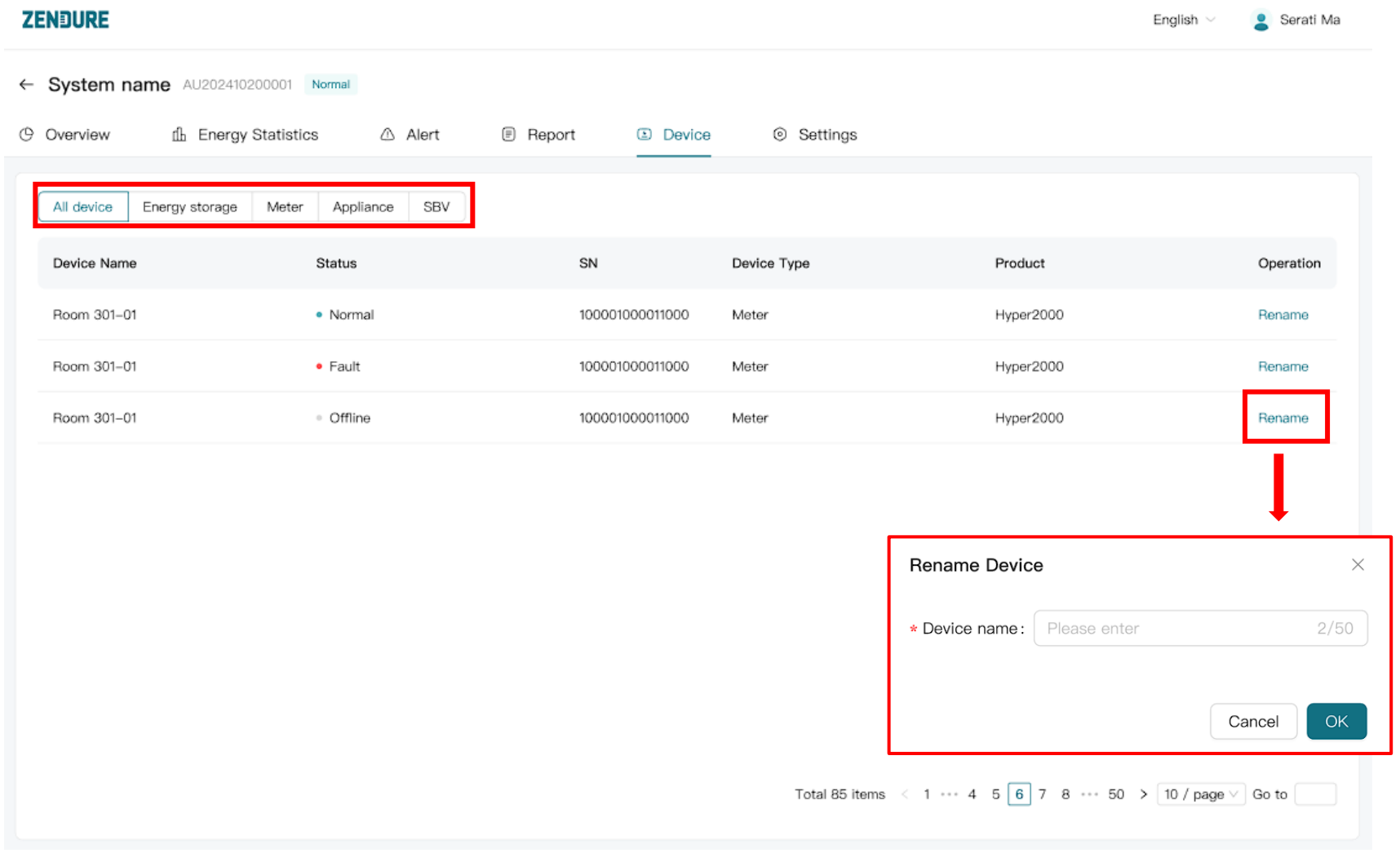
Single system overview Energy statistics Alerts Report **Device** Settings

Available Operation

- Sort by device type
- Rename devices

Available Information

- Name
- Status
- SN
- Type
- Model



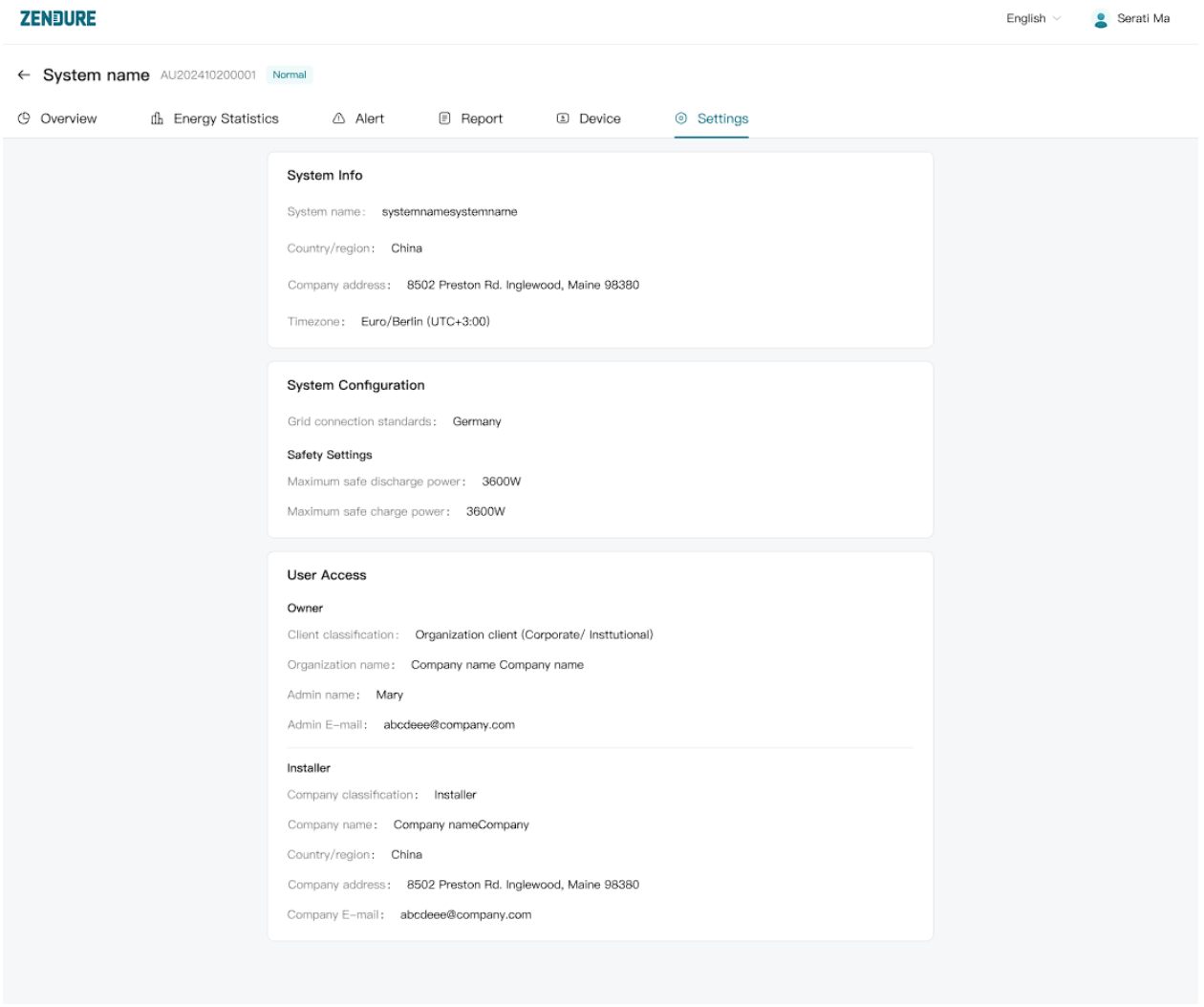
05 Web Features

System statistics and details & active and historical alerts

ZENDURE SuperCharged

3. System Details

Single system overview Energy statistics Alerts Report Device **Settings**



Available Information

- System Info
- System Configuration
- Owner info
- Installer info

Unable to change settings.

ZENDURE

SuperCharged

Truth and Integrity
Accountability and Responsibilty
Energy Consciousness

THE END

Thank You

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